

AGENDA

THE SEWER BOARD MEETING OF THE CIVIL CITY OF NEW ALBANY, INDIANA, WILL BE HELD IN ROOM 100 AT NEW ALBANY CITY HALL ON THURSDAY, SEPTEMBER 26, 2024 AT 9:15 A.M.

CALL TO ORDER:

PLEDGE OF ALLEGIANCE:

APPROVAL OR CORRECTION OF THE FOLLOWING MINUTES:

September 12, 2024 Regular Meeting Minutes

BIDS/CONTRACTS:

1. Clark-Dietz re: Professional Services Agreement for UV Disinfection Replacement Project

NEW BUSINESS:

COMMUNICATIONS - PUBLIC:

COMMUNICATIONS - CITY OFFICIALS:

SEWER ADJUSTMENTS:

Connie Stephenson	\$1,167.73
Industrial Machine & Tool	\$4,028.93
Luella Goldsmith	\$2,613.76
Kaitlyn Williams	\$1,417.87

FINANCIAL REPORT:

TABLED ITEMS:

OLD BUSINESS:

UTILITY REPORT:

CLAIMS:

ADJOURN:

**THE SEWER BOARD MEETING OF THE CIVIL CITY OF NEW ALBANY, INDIANA,
WAS HELD IN ROOM 100 AT NEW ALBANY CITY HALL ON THURSDAY,
SEPTEMBER 12, 2024 AT 9:15 A.M.**

PRESENT: Nathan Grimes, member, Ed Wilkinson, member, and Mayor Gahan, president.

ALSO PRESENT: April Dickey, Sandy Boofter, Larry Summers, Mike Wallace, Councilman Dickey and Vicki Glotzbach

CALL TO ORDER:

Mayor Gahan called the meeting to order at 9:15 a.m.

PLEDGE OF ALLEGIANCE:

APPROVAL OR CORRECTION OF THE FOLLOWING MINUTES:

Mr. Grimes moved to approve the August 22, 2024 Regular Meeting Minutes, Mr. Wilkinson second, all voted in favor.

BIDS/CONTRACTS:

NEW BUSINESS:

1. Mike Wallace re: Written Commitment for 3804 Klerner Lane (Sewer Lateral Extension)

Mr. Wallace presented a written commitment from Orlando Gonzalez who owns an Occupational Therapy Practice out of his own home. He explained that he wants to add a structure in his back yard with plumbing for his home office. He stated that he needs this board approval to hook onto his current lateral and the written commitment ensures that he won't turn it into any kind of long-term housing. He added that the letter is sign/notarized and it will be recorded on his deed.

Mr. Grimes moved to approve, Mr. Wilkinson second, all voted in favor.

2. Mike Wallace re: Design Manual Update for Low Pressure Sewers

Mr. Wallace stated that this is a revision to address low pressure sewers. He explained that in the current manual they don't have any language that talks about low pressure sewers and this revision addresses location, type of pump systems required and the responsibility of the ownership.

Mayor Gahan asked if this is the entire change.

Mr. Wallace replied yes and added that it would be chapter 16 in the manual.

Mr. Wilkinson asked is if there is anything that needs to be address in here with storm water.

Mr. Wallace stated that he didn't address this particular subject with storm water but he can get with them and see if they want to look over it.

Mr. Wilkinson stated that when an adjustment is made it might be better to doublecheck.

Mr. Wallace stated that they are currently reviewing items for the lift stations so he will get with them to make sure they do it all in one go.

Mayor Gahan asked what the process is for proposing an alternative pump.

Mr. Wallace explained that the utility would have to approve any kind of changes.

Mr. Grimes moved to approve, Mr. Wilkinson second, all voted in favor.

COMMUNICATIONS - PUBLIC:

COMMUNICATIONS - CITY OFFICIALS:

SEWER ADJUSTMENTS:

Mrs. Dickey presented a leak adjustment request for Nicole Mitchell in the amount of \$9,249.83 for a leak that occurred in the main line where supply line splits to go to outside spigots. She explained that the water went into the crawl space and corner of basement. She stated that the leak was repaired by the tenant by shutting off valve to outside spigots. She added that this was a rental property and the leak went on for quite a while, but their consumption is back to normal. Supporting documents are attached.

Mr. Wilkinson asked if they paid any of those high bills.

Mrs. Dickey stated that the owner came in and paid a good faith payment of \$500.00 and have requested that the bills be sent to them moving forward.

Mr. Wilkinson moved to approve, Mr. Grimes second, all voted in favor.

FINANCIAL REPORT:

Mr. Wilkinson reported that the revenue is coming in right on budget and the expenses are ~13% below budget.

TABLED ITEMS:

OLD BUSINESS:

UTILITY REPORT:

Mr. Wallace reported that they the sewer is hooked back up on Elm Street but they did run into an unknown gas main during the work that was abandoned, but for the most part it went as expected. He added that they didn't find a couple of collapses so it is a good thing that they addressed the issue when they did. He stated that next week they will be back to reinstall the water main and then they will start the restoration.

New Albany Wastewater Utility Monthly Report Summary for June 2024

Influent / Effluent Quality

The treatment plant was in full compliance for the month of June.

Pretreatment

There were 25 grease trap inspections submitted.

Facility Operations

106 dry tons of bio solids were removed from the WWTP.

The WWTP was at 66% of its Total Suspended Solids design limit and at 79% of its CBOD design limit.

There were 1.38 inches of rain for the month.

Preventative and Unscheduled Maintenance

343 preventative work orders were completed and 11 corrective work orders were completed for the WWTP and Lift Stations.

Highlights

Replaced control fuse at Cobbler Crossing Lift Station.

Replaced starter motor on pump #2 at Crystal Creek Lift Station.
Repaired fine screen shaft and bearings.
Replaced 18 UV blubs on the UV system.
Replaced belt on Penn Vally Pump #3 at day tank #3.
Replaced scraper and springs on conveyor system.

Sanitary Collection System

Project		Current Month		Year-to-Date	
Sanitary Sewer Flushed/ft		12822		81488	
Sanitary Sewer Televised/ft.		8667		64481	
CIPP Installed/ft		0		0	
Tap Inspections		10		65	
Locates		715		3786	
Pipe Patches		2		23	
Service Requests	Odor Complaint	Main Block	Resident Problem		Emergency Locates
29	2	6	10		10

Preventative and Unscheduled Maintenance

114 preventative work orders were completed and 32 corrective work orders were issued for the Collection System.

Construction Highlights

# Manhole Repairs	#Manhole Installations	#Pipe Patches
4	0	2
#Main Line Repairs	#Lateral Repairs	Easement Maintenance
2	6	3

Annual/Semi Annual, Monthly Routine and Preventative Sewer Cleaning

928 Pennwood Dr	2601 Pamela Dr
1688 Long Meadow Dr	126 Edgemont Dr
1742 Ekin Ave	347 E 15th St
1135 Griffin St	

Chemical Root Treatment

411 Highland Ave	3302 Crestwood Dr
1215 Indiana Ave	1831 1/2 Center St
615 Lynn Rd	2105 Charlestown Rd
401 Captain Frank Rd	480 Alan Dr
3313 Norwood Dr	608 Kent Dr
Myrtle Ave	1591 Slate Run Rd
918 Korb Ave	912 Korb Ave
907 Oakland Dr	546 Beharrell Ave
Bentbrook Dr	833 Cedar Bough Pl

Facility Safety

The monthly safety inspection rating was 98.44%. The safety training covered Confined Space, Fire Extnhuisher, Fire Prevention, and Ladder Safety.

Projects

Elm Street Brick Sewer Replacement

- The water main valve has been installed.
- The 30” sewer main replacement has begun.

720 Building Repair

- The design phase is complete.

Phosphorus Building Expansion

The design phase is complete

CLAIMS:

Mrs. Boofter presented the following claims for the period of 08/22/24 to 09/11/24 in the amount of \$209,755.00:

Vendor Name	Amount	Dept
POSTMASTER	350.00	Sewer
OFFICE SUPPLY COMPANY, INC	337.77	Sewer
FLOYD COUNTY RECORDER	1,250.00	Sewer
FLOYD COUNTY RECORDER	1,250.00	Sewer
FLOYD COUNTY RECORDER	1,250.00	Sewer
FLOYD COUNTY RECORDER	1,250.00	Sewer
FLOYD COUNTY RECORDER	1,250.00	Sewer
FLOYD COUNTY RECORDER	1,250.00	Sewer
FLOYD COUNTY RECORDER	1,250.00	Sewer
FLOYD COUNTY RECORDER	1,250.00	Sewer
L&D MAILMASTERS, INC.	433.75	Sewer
L&D MAILMASTERS, INC.	532.70	Sewer
L&D MAILMASTERS, INC.	188.13	Sewer
CROWN SERVICES INC	753.08	Sewer
CROWN SERVICES INC	745.88	Sewer
Total	13,341.31	
DAN CRISTIANI EXCAVATING CO.	17,888.59	WWTP
DAN CRISTIANI EXCAVATING CO.	7,469.94	WWTP
DAN CRISTIANI EXCAVATING CO.	14,291.15	WWTP
DAN CRISTIANI EXCAVATING CO.	12,563.67	WWTP
DAN CRISTIANI EXCAVATING CO.	6,442.50	WWTP
BLACK DIAMOND	65.00	WWTP
BLACK DIAMOND	70.00	WWTP
BLACK DIAMOND	45.00	WWTP
MICROBAC LABORATORIES INC	574.00	WWTP
MICROBAC LABORATORIES INC	574.00	WWTP
MICROBAC LABORATORIES INC	574.00	WWTP
MICROBAC LABORATORIES INC	574.00	WWTP
MICROBAC LABORATORIES INC	128.00	WWTP
MICROBAC LABORATORIES INC	305.00	WWTP
METRO FENCE INDUSTRIES	3,425.50	WWTP
QUILL	190.99	WWTP
QUILL	22.79	WWTP
QUILL	65.00	WWTP
QUILL	397.60	WWTP
QUILL	234.98	WWTP

CINTAS #302	233.60	WWTP
CINTAS #302	233.60	WWTP
EARTH FIRST	472.77	WWTP
SAFETY-KLEEN CORP.	1,812.21	WWTP
BYRNE'S GARAGE INC.	252.50	WWTP
DUKE ENERGY	26.86	WWTP
DUKE ENERGY	40.81	WWTP
USA BLUE BOOK	29.40	WWTP
USA BLUE BOOK	192.45	WWTP
USA BLUE BOOK	356.18	WWTP
BIOCHEM, INC.	5,679.20	WWTP
SEILER INSTRUMENT & MFG. CO.	495.00	WWTP
C.C.E., INC.	70.00	WWTP
AIRGAS-MID AMERICA	258.36	WWTP
WASH-O-RAMA CAR WASH	27.00	WWTP
BUMPER TO BUMPER #10	16.64	WWTP
CRUM'S HEATING & COOLING	4,403.50	WWTP
RIVER CITY WORK WEAR	619.80	WWTP
IDEXX DISTRIBUTION, INC	362.59	WWTP
KIGHTLINGER & GRAY, LLP	115.50	WWTP
FROST BROWN TODD, LLC	1,213.30	WWTP
FROST BROWN TODD, LLC	1,066.60	WWTP
SOURCE 1 ENVIRONMENTAL, LLC	5,700.00	WWTP
SOURCE 1 ENVIRONMENTAL, LLC	2,244.00	WWTP
TEAM EJP JEFFERSONVILLE	210.39	WWTP
GOTTA GO INC.	6,365.00	WWTP
KONECRANES	4,426.00	WWTP
BOYD COMPANY	999.46	WWTP
BOYD COMPANY	695.95	WWTP
BOYD COMPANY	971.84	WWTP
BOYD COMPANY	286.97	WWTP
BOYD COMPANY	989.40	WWTP
BOYD COMPANY	996.29	WWTP
BOYD COMPANY	995.70	WWTP
BOYD COMPANY	419.93	WWTP
BOYD COMPANY	950.97	WWTP
BOYD COMPANY	728.25	WWTP
BOYD COMPANY	719.00	WWTP
DAN'S LAWN & LANDSCAPE MAINT.	3,665.00	WWTP
VESTIS SERVICES, LLC	176.00	WWTP
ESTES WASTE SOLUTIONS	166.25	WWTP
VESTIS SERVICES, LLC	184.08	WWTP
VESTIS SERVICES, LLC	220.88	WWTP
Total	115,990.94	
GIBSON LAW OFFICE, LLC	1,217.27	TU/T
INDIANA AMERICAN WATER	49.14	TU/T
INDIANA AMERICAN WATER	51.54	TU/T
INDIANA AMERICAN WATER	794.78	TU/T
AT&T	660.23	TU/T
DUKE ENERGY	24.73	TU/T
DUKE ENERGY	51,886.27	TU/T
DUKE ENERGY	279.71	TU/T
DUKE ENERGY	725.55	TU/T
DUKE ENERGY	561.93	TU/T

DUKE ENERGY	13.88	TU/T
DUKE ENERGY	25.18	TU/T
DUKE ENERGY	16.49	TU/T
DUKE ENERGY	78.68	TU/T
DUKE ENERGY	132.87	TU/T
McLAUGHLIN, CAMERON	15.78	TU/T
McLAUGHLIN, CAMERON	14.17	TU/T
McLAUGHLIN, CAMERON	15.25	TU/T
McLAUGHLIN, CAMERON	10.90	TU/T
McLAUGHLIN, CAMERON	10.90	TU/T
WALLACE, MIKE	16.34	TU/T
WALLACE, MIKE	87.00	TU/T
CARD SERVICES	512.46	TU/T
CARD SERVICES	512.46	TU/T
CARD SERVICES	307.87	TU/T
CARD SERVICES	130.49	TU/T
CARD SERVICES	62.36	TU/T
CARD SERVICES	8.69	TU/T
CARD SERVICES	47.92	TU/T
CARD SERVICES	141.07	TU/T
CARD SERVICES	175.80	TU/T
CARD SERVICES	72.43	TU/T
CENTERPOINT ENERGY	56.59	TU/T
CENTERPOINT ENERGY	17.98	TU/T
CENTERPOINT ENERGY	21.15	TU/T
CENTERPOINT ENERGY	98.53	TU/T
CENTERPOINT ENERGY	25.62	TU/T
CENTERPOINT ENERGY	48.77	TU/T
CENTERPOINT ENERGY	48.77	TU/T
INDIANA AMERICAN WATER	48.49	TU/T
INDIANA AMERICAN WATER	24.57	TU/T
INDIANA AMERICAN WATER	24.57	TU/T
INDIANA AMERICAN WATER	48.49	TU/T
INDIANA AMERICAN WATER	24.57	TU/T
INDIANA AMERICAN WATER	48.49	TU/T
INDIANA AMERICAN WATER	24.57	TU/T
INDIANA AMERICAN WATER	24.57	TU/T
INDIANA AMERICAN WATER	48.49	TU/T
INDIANA AMERICAN WATER	181.09	TU/T
INDIANA AMERICAN WATER	90.23	TU/T
INDIANA AMERICAN WATER	409.81	TU/T
INDIANA AMERICAN WATER	48.95	TU/T
INDIANA AMERICAN WATER	48.49	TU/T
INDIANA AMERICAN WATER	50.63	TU/T
NEW ALBANY MUNICIPAL UTILITIES	4.17	TU/T
NEW ALBANY MUNICIPAL UTILITIES	4.17	TU/T
NEW ALBANY MUNICIPAL UTILITIES	4.17	TU/T
NEW ALBANY MUNICIPAL UTILITIES	4.17	TU/T
NEW ALBANY MUNICIPAL UTILITIES	4.17	TU/T
POSTMASTER	730.00	TU/T
GIBSON LAW OFFICE, LLC	777.47	TU/T
AT&T	880.64	TU/T
DUKE ENERGY	2,632.42	TU/T
DUKE ENERGY	1,038.73	TU/T

DUKE ENERGY	82.78	TU/T
DUKE ENERGY	53.19	TU/T
ALLY BANK	2,595.00	TU/T
AT&T	58.26	TU/T
AT&T	88.25	TU/T
RAVEN SCP, LLC.	3,864.00	TU/T
SCOTT LEIBY	370.13	TU/T
BUCKEY, SARA	1,274.48	TU/T
KUERZI, JOE	3.67	TU/T
WOOLEY, CHASE	46.12	TU/T
GIBSON LAW OFFICE, LLC	1,295.19	TU/T

Total	75,934.74	
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Bank Processing Fees - NWSB & Invoice Cloud	4,488.30	BSF
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Total	4,488.30	
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Grand Total	209,755.29	
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Mr. Wilkinson moved to approve the above claims, Mr. Grimes second, all voted in favor.

ADJOURN:

There being no further business before the board, the meeting adjourned at 9:28 a.m.

Mayor Gahan, President

Vicki Glotzbach, City Clerk

PROFESSIONAL SERVICES AGREEMENT

UV Disinfection Replacement ("Project")

This Agreement is by and between

City of New Albany ("Client")

*New Albany City Hall
142 E Main Street
New Albany, Indiana 47150*

and

Clark Dietz, Inc. ("Clark Dietz")

*120 W. Spring Street
Suite 400
New Albany, IN 47150*

Who agree as follows:

Client hereby engages Clark Dietz to perform the services set forth in PART I - SERVICES BY CLARK DIETZ, and Clark Dietz agrees to perform the Services for the compensation set forth in PART III - COMPENSATION. Clark Dietz shall be authorized to commence the Services upon execution of this Agreement and written or verbal authorization to proceed from Client. Client and Clark Dietz agree that this signature page, together with Parts I - IV and attachments referred to therein, constitute the entire Agreement between them relating to the Project.

Agreed to by Client

By: _____

Title: _____

Date: _____

Agreed to by Clark Dietz

By: W. E. Old

Title: President/CEO

Date: August 22, 2024

PART I
SERVICES BY CLARK DIETZ

A. Project Description

The City of New Albany owns and operates a Class IV wastewater treatment facility with a permitted design average flow of 12 million gallons per day (mgd) and a peak design flow of 70 mgd. Their National Pollutant Discharge Elimination System (NPDES) permit requires them to meet seasonal fecal coliform limits:

- Daily maximum of 235 colony-forming units (CFU) per 100 ml
- Monthly average of 125 CFU per 100 ml (from April to October)

The City currently uses a Trojan 4000 UV disinfection system, installed in 2005, to achieve these limits for flows up to 40 mgd. Chlorine disinfection and dechlorination is used for flows exceeding 40 mgd. The new UV system will similarly be sized to treat 40 mgd and will not alter the current operating protocols.

While the existing Trojan 4000 system has functioned well, the manufacturer no longer supports it, making it difficult to obtain replacement parts, bulbs, and ballasts. Additionally, the system is nearing 20 years old and considered obsolete.

B. Scope

- GENERAL PROJECT ADMINISTRATION
 - a. Conduct Project Kick-Off Meeting
 - b. Client Coordination
 - c. Staff Coordination
 - d. Indiana Department of Environmental Management (IDEM) Coordination
 - e. Conduct Design Review Meetings
- FIELD SURVEY, DATA COLLECTION, INFORMATION REVIEW
 - a. Review information on the existing UV system, concrete channel and mechanical/electrical components.
 - b. Onsite field visit to assess existing conditions, take field measurements, and to review existing electrical components to ensure suitability for new system. We assume that the drawings of the existing UV system will be available to Clark Dietz and will be used as the basis for the equipment upgrade drawings.
- DESIGN PHASE
 - a. 30% Design and QA/QC
 - 1) Deliverables:
 - (a) Develop preliminary UV system specification and plans for the Client to purchase UV system direct to reduce overall schedule.
 - (b) Assist City in purchasing UV equipment including: front end documentation, bid assistance, bid opening, bid recommendation letter, and Agreement preparation.

- b. 30% Design Client Review Meeting
 - c. 60% Design and QA/QC
 - 1) Deliverables
 - (a) 60% Design Plans
 - (b) Technical Specifications and Front-End Documents
 - (c) Updated Opinion of Probable Construction Cost
 - (d) IDEM Construction Permit Application
 - d. 60% Design Client Review Meeting
 - e. 90% Design and QA/QC
 - 1) Deliverables:
 - (a) 90% Design Plans
 - (b) Updated Technical Specifications and Front-End Documents
 - (c) Updated Opinion of Probable Construction Cost
 - f. 90% Design Client Review Meeting
 - g. Final Construction Plans
 - 1) Deliverables:
 - (a) Biddable Design Plans, Technical Specifications, Front-End Documents
 - (b) Updated Opinion of Probable Construction Cost
- BIDDING PHASE
 - a. Prepare Advertisement
 - b. Setup the Digital Bidding Management with Lynn Imaging
 - c. Pre-Bid Meeting
 - d. Prepare Addendum
 - e. Attend Bid Opening
 - f. Review Bids and Recommend the Lowest Responsive Bidder
 - g. Prepare Bid Summary & Bid Tab
 - h. Prepare NOA
 - i. Coordinate with the Winning Bidder to Compile the Contract Documents
- CONSTRUCTION ENGINEERING PHASE
 - a. Conduct Pre-Construction Meeting
 - b. Coordinated with the Contractor
 - c. Oversee the Contractor's Schedule
 - d. Prepared for-construction plans and specifications.
 - e. Review Submittals
 - f. Respond to RFIs
 - g. Conduct Progress Meeting
 - h. Review Change Orders (if applicable)

- i. Review Contractor's Pay Request
- j. Review Testing Results
- k. Resident Project Representative Services (assumed 2 days per week during Construction)
- l. Periodic Site Visits by Design Engineer Staff
- m. Substantial Completion documentation
- n. Coordinate Punch List Items with Contractor
- o. Certify Final Completion
- p. Prepare Record Drawings based on Mark-ups Provided by the Contractor

C. Schedule

The schedule below is an estimate based on Clark Dietz receiving the NTP by August 7, 2024.

- August 2024 Design NTP
Preliminary Design
- October 2024 30% Design Submitted to the City
- November 2024 60% Design Submitted to the City
- December 2024 90% Design Submitted to the City
- January 2025 Final Design Submitted
Permit submitted to IDEM
- May 2025 Advertise for Bid
- June 2025 Bid Opening
- November 2025 Construction Begins
- March 2026 Construction Complete

D. Assumptions/Conditions (if applicable)

This agreement is subject to the following assumptions/conditions:

1. State permits for this project will be obtained by the Client with information provided by Clark Dietz. All permit fees will be paid by the Client.
2. The City will collect and analyze additional water quality data, such as iron, if necessary.
3. Clark Dietz will coordinate with the City and the UV manufacturers on a panel design and I/O. Clark Dietz will specify I/O and conduit and wiring connections between the UV panel and the plants existing SCADA panel. We assume that the existing SCADA PLC has sufficient capacity and that the plant or their integrator will make all necessary modifications to the existing SCADA programming and screens to accommodate the new I/O.
4. No extensive utility relocation or power upgrades are anticipated.
5. Minor structural requirements will be discussed in our documents, however no major structural or geotechnical work is anticipated.
6. This Agreement and any legal actions concerning its validity, interpretation and performance shall be governed by the laws of the location of the project.

7. Local permits for this project (street cuts, utility relocations, etc.) will be obtained by the Client with information provided by Clark Dietz. All permit fees will be paid by the Client.
8. State permits for this project will be obtained by the Client with information provided by Clark Dietz. All permit fees will be paid by the Client.
9. Existing effluent UVT, TSS, and other water quality parameters are similar to when the existing UV system was designed so that the new UV system will not need to be increased in size to achieve the same effluent water quality goals.
10. The condition of the electrical distribution system is such that upgrades to the transformer, feed, or MCC is not required. The condition of the UV channels are such that significant upgrades to the channel is not required.

The tasks below can be performed for an additional fee:

1. Preparation of right-of-way or temporary construction easement drawings, descriptions or negotiation/acquisition services;
2. Preparation of assessment roles or schedules;
3. Geotechnical investigations;
4. Processing of Federal permits;
5. Contaminated site Phase I or Phase II environmental assessment investigations or remediation activities;
6. Cultural, historic, archeological, or wetland assessment investigations or remediation activities.
7. Retrieval and procurement of records required pursuant to a Freedom of Information Act request.

The list above is not all-inclusive.

PART II
CLIENT'S RESPONSIBILITIES

Client shall, at its expense, do the following in a timely manner so as not to delay the Services:

A. Information/Reports

Provide Clark Dietz with reports, studies, site characterizations, regulatory decisions and similar information relating to the Services that Clark Dietz may rely upon without independent verification unless specifically identified as requiring such verification.

B. Representative

Designate a representative for the project who shall have the authority to transmit instructions, receive information, interpret and define Client's requirements and make decisions with respect to the Services. **The Client representative for this Agreement will be Michael Wallace – Utility Director.**

C. Decisions

Provide all criteria and full information as to Client's requirements for the Services and make timely decisions on matters relating to the Services.

D. Other

N/A

PART III COMPENSATION

A. Compensation

Total compensation to Clark Dietz for services rendered on the project in accordance with the scope defined herein is **\$232,830.00**. This amount is broken down as follows:

General Project Administration, Preliminary Design, Design, Bidding Services (LUMP SUM)

1. Total compensation to Clark Dietz for General Project Administration, Preliminary Design, Design, Bidding Services rendered on the Project in accordance with PART I – SERVICES BY CLARK DIETZ of this Agreement will be a lump sum amount of **\$137,950.00**. This lump sum compensation includes salaries, payroll taxes and insurance, employee fringe benefits, general overhead costs, profit, and project related expenses. This amount is broken down as follows

Construction Engineering Services (Billing Rates)

2. Compensation to Clark Dietz for services rendered by employees working on the Project in accordance with PART I - SERVICES BY CLARK DIETZ of this Agreement will be at the hourly billing rates shown in the attachment, "Schedule of General Billing Rates". The total compensation authorized by this Agreement will not exceed **\$107,440.00**, and shall include the following:
 - a. Payment for outside consulting and/or professional services performed by a subconsultant will be at actual invoice cost to Clark Dietz plus ten percent for administrative costs. Clark Dietz will obtain written Client approval before authorizing these services.
 - b. Payment for expenses incurred directly on behalf of the Project at actual cost to Clark Dietz plus ten percent for administrative costs. Direct project expenses will be as defined in the attachment, "Schedule of Project Related Expenses".

B. Billing and Payment

1. Timing/Format
 - a. Invoices shall be submitted monthly for Services completed at the time of billing. Invoices shall be considered past due if not paid within 45 calendar days of the date of the invoice. Such invoices shall be prepared in a form supported by documentation required by the Client.
 - b. If payment in full is not received by Clark Dietz within 45 calendar days of the date of invoice, invoices shall bear interest at one-and-one-half (1.5) percent of the past due amount per month, which shall be calculated from the date of the invoice.
 - c. If the Client fails to make payments within 45 calendar days of the date of invoice or otherwise is in breach of this Agreement, Clark Dietz may suspend performance of services upon seven (7) calendar days' notice to the Client. Clark Dietz shall have no liability to the Client for any costs or damages as a result of suspension caused by any breach of this Agreement by the Client. Upon payment in full by the Client, Clark Dietz shall resume services under this Agreement, and the time schedule and compensation shall be equitably adjusted to compensate for the period of suspension plus any other reasonable time and expense necessary for Clark Dietz to resume performance.
 - d. Client shall make payments to Clark Dietz using one of the following methods:
 - 1) CLARK DIETZ LOCKBOX:
Clark Dietz, Inc.
125 West Church Street
Champaign, IL 61820

2) ELECTRONIC FUNDS/ACH PAYMENT:

Account Name : Clark Dietz, Inc
Bank Name: Hickory Point Bank and Trust
Address: 225 N. Water St.
City/State/Zip: Decatur, IL 62523
Account Number: 3911880
ABA Routing Number: 071124805

3) WIRE TRANSFER (**Wire fees are the responsibility of the sending party*)

Bank Name: Hickory Point Bank and Trust
Address: 225 N. Water St.
City/State/Zip: Decatur, IL 62523
ABA/Routing Number: 071124805
Account Title: Clark Dietz, Inc.
Account Address: 125 W. Church St.
City/State/Zip: Champaign, IL 61820-3510
Account Number: 3911880

2. Billing Records

Clark Dietz shall maintain accounting records of its costs in accordance with generally accepted accounting practices. Access to such records will be provided during normal business hours with reasonable notice during the term of this Agreement and for 3 years after completion.

PART IV

STANDARD TERMS AND CONDITIONS

1. **STANDARD OF CARE.** Services shall be performed in accordance with the standard of professional practice ordinarily exercised by the applicable profession at the time and within the locality where the services are performed. No warranty or guarantee, express or implied is provided, including warranties or guarantees contained in any uniform commercial code.
2. **CHANGE OF SCOPE.** The Scope of Services set forth in this Agreement is based on facts known at the time of execution of this Agreement, including, if applicable, information supplied by Clark Dietz and Client. Clark Dietz will promptly notify Client of any perceived changes of scope in writing and the parties shall negotiate modifications to this Agreement.
3. **DELAYS.** If events beyond the control of Clark Dietz, including, but not limited to, fire, flood, explosion, riot, strike, war, process shutdown, act of God or the public enemy, and act or regulation of any government agency, result in delay to any schedule established in this Agreement, such schedule shall be extended for a period equal to the delay. In the event such delay increases the cost or time required for Clark Dietz to perform its services, Clark Dietz shall be entitled to an equitable adjustment in compensation and extension of time.
4. **TERMINATION/SUSPENSION.** Either party may terminate this Agreement upon 30 days written notice to the other party in the event of substantial failure by the other party to perform in accordance with its obligations under this Agreement through no fault of the terminating party. Client shall pay Clark Dietz for all Services, including profit relating thereto, rendered prior to termination, plus any expenses of termination.
5. **REUSE OF INSTRUMENTS OF SERVICE.** All reports, drawings, specifications, computer data, field data notes and other documents prepared by Clark Dietz as instruments of service shall remain the property of Clark Dietz. Clark Dietz shall retain all common law, statutory and other reserved rights, including the copyright thereto. Reuse of any instruments of service including electronic media, for any purpose other than that for which such documents or deliverables were originally prepared, or alteration of such documents or deliverables without written authorization or adaptation by Clark Dietz for the specific purpose intended, shall be at Client's sole risk.
6. **ELECTRONIC MEDIA.** In accepting and utilizing any drawings, reports and data on any form of electronic media generated and furnished by Clark Dietz, the Client agrees that all such electronic files are instruments of service of Clark Dietz, who shall be deemed the author, and shall retain all common law, statutory law and other rights, without limitation, including copyrights.

The Client agrees not to reuse these electronic files, in whole or in part, for any purpose other than for the Project. The Client agrees not to transfer these electronic files to others without the prior written consent of Clark Dietz. The Client further agrees that Clark Dietz shall have no responsibility or liability to Client or others for any changes made by anyone other than Clark Dietz or for any reuse of the electronic files without the prior written consent of Clark Dietz.

Any changes to the electronic specifications by either the Client or Clark Dietz are subject to review and acceptance by the other party. If Clark Dietz is required to expend additional effort to incorporate changes to the electronic file specifications made by the Client, these efforts shall be compensated for as Additional Services.

In addition, the Client agrees, to the fullest extent permitted by law, to indemnify and hold harmless Clark Dietz, its officers, directors, employees and subconsultants (collectively, Clark Dietz) against all damages, liabilities or costs, including reasonable attorneys' fees and defense costs, arising from any changes made by anyone other than Clark Dietz or from any use or reuse of the electronic files without the prior written consent of Clark Dietz.

The Client is aware that differences may exist between the electronic files delivered and the printed hard-copy construction documents. In the event of a conflict between the signed construction documents prepared by Clark Dietz and electronic files, the signed or sealed hard-copy construction documents shall govern.

7. **OPINIONS OF CONSTRUCTION COST.** Any opinion of construction costs prepared by Clark Dietz is supplied for the general guidance of the Client only. Since Clark Dietz has no control over competitive bidding or market conditions, Clark Dietz cannot guarantee the accuracy of such opinions as compared to contract bids or actual costs to Client.
8. **SAFETY.** Clark Dietz specifically disclaims any authority or responsibility for general job site safety and safety of persons other than Clark Dietz employees.
9. **RELATIONSHIP WITH CONTRACTORS.** Clark Dietz shall serve as Client's professional representative for the services and may make recommendations to Client concerning actions relating to Client's contractors. Clark Dietz specifically disclaims any authority to direct or supervise the means, methods, techniques, sequences or procedures of construction selected by Client's contractors.
10. **THIRD PARTY CLAIMS.** Nothing contained in this Agreement shall create a contractual relationship with or a cause of action in favor of a third party against either the Client or Clark Dietz. Clark Dietz's services under this Agreement are being performed solely for the Client's benefit, and no other party or entity shall have any claim against Clark Dietz because of this Agreement or the performance or nonperformance of services hereunder. The Client and Clark Dietz agree to require a similar provision in all contracts with contractors, subcontractors, subconsultants, vendors and other entities involved in this Project to carry out the intent of this provision.

11. **MODIFICATION.** This Agreement, upon execution by both parties hereto, can be modified only by a written instrument signed by both parties.

12. **PROPRIETARY INFORMATION.** Information relating to the Project, unless in the public domain, shall be kept confidential by Clark Dietz and shall not be made available to third parties without written consent of Client, unless so required by court order.

13. **INSURANCE.** Clark Dietz will maintain insurance coverage for Professional, Comprehensive General, Automobile, Worker's Compensation and Employer's Liability in amounts in accordance with legal, and Clark Dietz business requirements. Certificates evidencing such coverage will be provided to Client upon request. For projects involving construction, Client agrees to require its construction contractor, if any, to include Clark Dietz as an additional insured on its commercial general liability policy relating to the Project, and such coverages shall be primary.

14. **INDEMNITIES.** Clark Dietz agrees, to the fullest extent permitted by law, to indemnify and hold harmless the Client, its officers, directors and employees against all damages, liabilities or costs, to the extent caused by Clark Dietz' negligent performance of professional services under this Agreement and that of its subconsultants or anyone for whom Clark Dietz is legally liable.

The Client agrees, to the fullest extent permitted by law, to indemnify and hold harmless Clark Dietz, its officers, directors, employees and subconsultants against all damages, liabilities or costs, to the extent caused by the Client's negligent acts in connection with the Project and that of its contractors, subcontractors or consultants or anyone for whom the Client is legally liable.

Neither the Client nor Clark Dietz shall be obligated to indemnify the other party in any manner whatsoever for the other party's own negligence.

15. **LIMITATIONS OF LIABILITY.** In recognition of the relative risks and benefits of the Project to both the Client and Clark Dietz, the risks have been allocated such that the Client agrees, to the fullest extent permitted by law, to limit the liability of Clark Dietz and their officers, directors, partners, employees, shareholders, owners and subconsultants for any and all claims, losses, costs, damages of any nature whatsoever or claims expenses from any cause or causes, including attorneys' fees and costs and expert-witness fees and costs, so that the total aggregate liability of Clark Dietz and their officers, directors, partners, employees, shareholders, owners and subconsultants shall not exceed Clark Dietz's total fee for services rendered on this Project, or \$ (250,000) , whichever is greater. It is intended that this limitation apply to any and all liability or cause of action however alleged or arising, unless otherwise prohibited by law.

16. **CONSEQUENTIAL DAMAGES.** Notwithstanding any other provision of this agreement, and to the fullest extent permitted by law, neither the Client nor Clark Dietz, their respective officers, directors, partners, employees, contractors or subconsultants shall be liable to the other or shall make any claim for any incidental, indirect or consequential damages arising out of or connected in any way to the Project or to this Agreement. This mutual waiver of consequential damages shall include, but is not limited to, loss of use, loss of profit, loss of business, loss of income, loss of reputation and any other consequential damages that either party may have incurred from any cause of action including negligence, strict liability, breach of contract and breach of strict or implied warranty. Both the Client and Clark Dietz shall require similar waivers of consequential damages protecting all the entities or persons named herein in all contracts and subcontracts with others involved in this project.

17. **ACCESS.** Client shall provide Clark Dietz safe access to the project site necessary for the performance of the services.

18. **ASSIGNMENT.** The rights and obligations of this Agreement cannot be assigned by either party without written permission of the other party. This Agreement shall be binding upon and insure to the benefit of any permitted assigns.

19. **HAZARDOUS MATERIALS.** Clark Dietz and Clark Dietz' consultants shall have no responsibility for discovery, presence, handling, removal or disposal of or exposure of persons to hazardous materials in any form at the project site, including but not limited to asbestos, asbestos products, polychlorinated biphenyl (PCB) or other toxic substances. If required by law, the client shall accomplish all necessary inspections and testing to determine the type and extent, if any, of hazardous materials at the project site. Prior to the start of services, or at the earliest time such information is learned, it shall be the duty of the Client to advise Clark Dietz (in writing) of any known or suspected hazardous materials. Removal and proper disposal of all hazardous materials shall be the responsibility of the Client.

20. **REMODELING AND RENOVATION.** For Clark Dietz' services provided to assist the Client in making changes to an existing facility, the Client shall furnish documentation and information upon which Clark Dietz may rely for its accuracy and completeness. Unless specifically authorized or confirmed in writing by the Client, Clark Dietz shall not be required to perform or have others perform destructive testing or to investigate concealed or unknown conditions. The Client shall indemnify and hold harmless Clark Dietz, Clark Dietz' consultants, and their employees from and against claims, damages, losses and expenses which arise as a result of documentation and information furnished by the Client.

21. **CLIENT'S CONSULTANTS.** Contracts between the Client and other consultants retained by Client for the Project shall require the consultants to coordinate their drawings and other instruments of service with those of Clark Dietz and to advise Clark Dietz of any potential conflict. Clark Dietz shall have no responsibility for the components of the project designed by the Client's consultants.

22. **NO WAIVER.** No waiver by either party of any default by the other party in the performance of any particular section of this Agreement shall invalidate another section of this Agreement or operate as a waiver of any future default, whether like or different in character.

23. SEVERABILITY. The various terms, provisions and covenants herein contained shall be deemed to be separate and severable, and the invalidity or unenforceability of any of them shall not affect or impair the validity or enforceability of the remainder.

24. STATUTE OF LIMITATION. To the fullest extent permitted by law, parties agree that, except for claims for indemnification, the time period for bringing claims under this Agreement shall expire one year after Project Completion.

25. DISPUTE RESOLUTION. In the event of a dispute arising out of or relating to this Agreement or the services to be rendered hereunder, Clark Dietz and the Client agree to attempt to resolve such disputes in the following manner: First, the parties agree to attempt to resolve such disputes through direct negotiations between the appropriate representatives of each party. Second, if such negotiations are not fully successful, the parties agree to attempt to resolve any remaining dispute by formal nonbinding mediation conducted in accordance with rules and procedures to be agreed upon by the parties.

NEW ALBANY SEWER BOARD

Residential Sewer Bill Adjustment Request From

Request Date:

Name: Connie Stephenson
Address: 3501 Wexford Court
City, ST Zip: _____
Account No: 50125801

Please explain the type of leak

Outside front window where builder used a
shark bite connection which Greenwell
plumbing said they should never use
because they are not able to stand winter
temperature.

Please explain where the water went

into the ground but left no wet area to be
seen.

Plumber & Cost

Base Period Total: _____

Base Period Avg: _____

Penalties

3/15/2024	72.96	1.56	0.42
4/15/2024	64.51	1.56	0.42
5/15/2024	1.54	1.56	0.42
6/14/2024	0	1.56	0.42
7/15/2024	1.54	1.56	0.42
8/15/2024	1.54	1.56	0.42
	142.09	9.36	2.52

Bill to be Adjusted:

<u>Date of Bill</u>	<u>Usage</u>	<u>Bill</u>
1/22/2024	46	353.28
2/20/2024	95	729.6
3/20/2024	84	645.12

TOTAL: 1728

Date of Bill Usage Bill

11/20/2023	4	30.72
12/20/2023	1	15.36
4/22/2024	0	15.36
5/20/2024	0	15.36
6/21/2024	0	15.36
7/22/2024	0	15.36
		107.52

$17.92 \times 3 = 53.76$

$1728.00 - 660.48 = 1067.52$

$1067.52 - 53.76 = 1013.76$

Establish Base Period Total and Average:

Usage Adjustment

Bill Adjustment
1013.76

Compute Adjustment:

GRAND TOTAL
1,167.73

5000014492

CUSTOMER SERVICE

303 SCRIBNER DR
STE 101
NEW ALBANY IN 47150Phone: 812.948.5399
Fax: 812.948.5344

www.cityofnewalbany.com



New Albany Municipal Utilities

LEAK ADJUSTMENT REQUEST

DATE Aug 6, 2024ACCOUNT NAME Connie Stephenson ACCOUNT NUMBER 50125801SERVICE ADDRESS 3501 Wexford Court CONTACT NUMBER 239-293-0252

WHERE ON YOUR PROPERTY DID THE LEAK OCCUR? (EXAMPLE: AT THE METER, MAIN LINE, KITCHEN, ETC.) Outside front window where builder used a "shark bite" connection which Greenwell Plumbing said they should never use because they are not able to stand winter Temperature.

WHERE DID THE WATER GO? (EXAMPLE: YARD, BASEMENT FLOOR, ETC) Into ground but left NO wet area to be seen

DO YOU HAVE A FLOOR DRAIN OR SUMP PUMP YES ☒ (NO) (CIRCLE ONE)

TO WHERE DOES THE FLOOR DRAIN OR SUMP PUMP DRAIN? _____

WHEN DID THE LEAK OCCUR? (APPROXIMATE DATES) between Nov - Dec 2023
* FIXED Feb 21, 2024

WHO REPAIRED THE LEAK? Greenwell Plumbing

Call water company that leak was fixed 2-21-24

ADDITIONAL COMMENTS OR DETAILS

American Leak Detection Normal cost of waste water was \$15.36 but Nov-Dec bill jumped up to \$373.08. Could not find a leak then had to hire leak detection service to find the leak.

NEW ALBANY MUNICIPAL UTILITIES

XZLEDGE7

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History Printout

Date: 08/29/2024 Time: 14:22:24

History for account number 50125801 CONNIE STEPHENSON

Billing Addr: 330 SOQUE FALLS DR

Service Addr: 3501 WEXFORD CT

CLARKESVILLE, GA 30523-

Date	09/11/2023	Waste Paid	\$-15.36	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	7162518								
Desc	ACH 09/11/2023								
Date	09/21/2023	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7182146								
	N/1 Pres = 51	N/1 Prev = 51			Cons	0			
						Total	\$35.16	Balance	\$35.16
Date	10/10/2023	Waste Paid	\$-15.36	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	7200985								
Desc	ACH 10/10/2023								
Date	10/20/2023	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7221483								
	N/1 Pres = 51	N/1 Prev = 51			Cons	0			
						Total	\$35.16	Balance	\$35.16
Date	11/13/2023	Waste Paid	\$-15.36	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	7238172								
Desc	ACH 11/13/2023								
Date	11/20/2023	Waste Charge	\$30.72	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7257363								
	N/1 Pres = 55	N/1 Prev = 51			Cons	4			
						Total	\$50.52	Balance	\$50.52
Date	12/11/2023	Waste Paid	\$-30.72	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	7273733								
Desc	ACH 12/11/2023								
Date	12/20/2023	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7293528								
	N/1 Pres = 56	N/1 Prev = 55			Cons	1			
						Total	\$35.16	Balance	\$35.16
Date	01/10/2024	Waste Paid	\$-15.36	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	7313170								
Desc	ACH 01/10/2024								
Date	01/22/2024	Waste Charge	\$353.28	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7333542								
	N/1 Pres = 101	N/1 Prev = 56			Cons	46			
						Total	\$373.08	Balance	\$373.08
Date	02/12/2024	Waste Paid	\$-353.28	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	7351002								
Desc	ACH 02/12/2024								
Date	02/20/2024	Waste Charge	\$729.60	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7370033								
	N/1 Pres = 197	N/1 Prev = 101			Cons	95			
						Total	\$749.40	Balance	\$749.40
Date	03/15/2024	Waste Penalty	\$72.96	Sanit Penalty	\$1.56	Stormwater Penalty	\$0.42		
Type	Penalty								
Audit #	7393772								
						Total	\$74.94	Balance	\$824.34
Date	03/18/2024	Waste Paid	\$-38.94	Sanit Paid	\$-0.84	Stormwater Paid	\$-0.22		
Type	Payment								
Audit #	7396515								
Desc	CHECK #2588								
Date	03/20/2024	Waste Charge	\$645.12	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7408368								
	N/1 Pres = 281	N/1 Prev = 197			Cons	84			
						Total	\$664.92	Balance	\$1449.26
Date	04/05/2024	Waste Paid	\$-38.89	Sanit Paid	\$-0.88	Stormwater Paid	\$-0.23		
Type	Payment								
Audit #	7423247								
Desc	CHECK #2601								
Date	04/15/2024	Waste Penalty	\$84.51	Sanit Penalty	\$1.56	Stormwater Penalty	\$0.42		
Type	Penalty								
Audit #	7432898								
						Total	\$86.49	Balance	\$1475.75

NEW ALBANY MUNICIPAL UTILITIES

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History Printout

Date: 08/29/2024 Time: 14:22:24

History for account number 50125801 CONNIE STEPHENSON

Billing Addr: 330 SOQUE FALLS DR

Service Addr: 3501 WEXFORD CT

CLARKESVILLE, GA 30523-

Date	04/22/2024	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7447915								
	N/1 Pres = 281	N/1 Prev = 281							
				Cons	0	Total	\$35.16	Balance	\$1510.91
Date	05/15/2024	Waste Penalty	\$1.54	Sanit Penalty	\$1.56	Stormwater Penalty	\$0.42		
Type	Penalty								
Audit #	7469312								
						Total	\$3.52	Balance	\$1514.43
Date	05/20/2024	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7483885								
	N/1 Pres = 281	N/1 Prev = 281				Total	\$35.16	Balance	\$1549.59
Date	06/04/2024	Waste Adjusted	\$-660.48	Sanit Adjusted	\$0.00	Stormwater Adjusted	\$0.00		
Type	Adjustment	Waste Penalty Adjusted	\$0.00	Sanit Penalty Adjusted	\$0.00	Stormwater Penalty	\$0.00		
Audit #	7497493								
						Total	\$-660.48	Balance	\$889.11
Desc	IAWC ADJUSTMENT/ERROR								
Date	06/14/2024	Waste Penalty	\$0.00	Sanit Penalty	\$1.56	Stormwater Penalty	\$0.42		
Type	Penalty								
Audit #	7505827								
						Total	\$1.98	Balance	\$891.05
Date	06/21/2024	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7520625								
	N/1 Pres = 281	N/1 Prev = 281				Total	\$35.16	Balance	\$926.25
Date	07/15/2024	Waste Penalty	\$1.54	Sanit Penalty	\$1.56	Stormwater Penalty	\$0.42		
Type	Penalty								
Audit #	7547160								
						Total	\$3.52	Balance	\$929.77
Date	07/15/2024	Waste Paid	\$-442.61	Sanit Paid	\$-45.30	Stormwater Paid	\$-12.09		
Type	Payment								
Audit #	7550105								
						Total	\$-500.00	Balance	\$429.77
Desc	CHECK #1249								
Date	07/22/2024	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7562353								
	N/1 Pres = 281	N/1 Prev = 281				Total	\$35.16	Balance	\$464.93
Date	08/06/2024	Waste Paid	\$-34.05	Sanit Paid	\$-4.70	Stormwater Paid	\$-1.25		
Type	Payment								
Audit #	7574517								
						Total	\$-40.00	Balance	\$424.93
Desc	CHECK #2650								
Date	08/15/2024	Waste Penalty	\$1.54	Sanit Penalty	\$1.56	Stormwater Penalty	\$0.42		
Type	Penalty								
Audit #	7583904								
						Total	\$3.52	Balance	\$428.45
Date	08/20/2024	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7598631								
	N/1 Pres = 281	N/1 Prev = 281				Total	\$35.16	Balance	\$463.61

NEW ALBANY SEWER BOARD

Residential Sewer Bill Adjustment Request From

Request Date:

Name: Industrial Machine & Tool

Address: 201 E 18th Street

City, ST Zip:

Account No: 50202900

Please explain the type of leak

At the street 18th St, outside the pit.

Please explain where the water went

Into the ground/yard.

Plumber & Cost

Base Period Total:

Base Period Avg:

26.88

Penalties

3/15/2024	123.65		
4/15/2024	161.28		
5/15/2024	198.91		
7/15/2024	3.84		
8/15/2024	4.61		
	492.29	0	0

Bill to be Adjusted:

Date of Bill	Usage	Bill
1/22/2024	42	322.56
2/20/2024	163	1,251.84
3/20/2024	210	1,612.80
4/22/2024	259	1,989.12
5/20/2024	101	775.68

TOTAL: 5,952.00

Date of Bill	Usage	Bill
10/20/2023	0	15.36
11/20/2023	0	15.36
12/20/2023	0	15.36
6/21/2024	5	38.4
7/22/2024	6	46.08
8/20/2024	4	30.72
		161.28

$$26.88 * 5 = 134.40$$

$$5952.00 - 2280.96 = 3671.04$$

$$3671.04 - 134.40 = 3536.64$$

Establish Base Period Total and Average:

Compute Adjustment:

Usage Adjustment

Bill Adjustment

3536.64

GRAND TOTAL

4,028.93



New Albany Municipal Utilities

303 Scribner Drive, Suite 101
New Albany, IN 47150
Phone: 812-948-5399
Fax: 812-948-5344

www.cityofnewalbany.com

9100163483

LEAK ADJUSTMENT REQUEST

Date: 8/19/2024

Account Name: GARRETT Warehouse

Account Number: 50202900

Service Address: 201 E 18th St
New Albany

Contact Number: 502-807-6600
Tom Basham

Where on your property did the leak occur? (Example: at the meter, main line, kitchen, etc.)

At the street 18th St outside the pit
201 B

Where did the water go? (Example: yard, basement floor, etc.)

in the ground, YARD

Do you have a floor drain or sump pump? ☐ Yes ☒ No

To where does the floor drain or sump pump drain?

When did the leak occur? (approximate dates) Bills started High in December
Sometime in January meter was in December

Who repaired the leak? Norton Plumbing

Additional comments or details:

Water meter was installed in December
after that started get large bills they checked in Feb
said they needed to adjust bill. Came out in March said it was
a Leak



Norton & Associates Plumbing

301 Mt Tabor Rd
New Albany, IN 47150

GARRETT WAREHOUSES, INC
PO BOX 2087
CLARKSVILLE, IN 47130

812-948-1700

Tom Basham
502 807-6600

JOB	#706134
SERVICE DATE	Mar 25, 2024
PAYMENT TERMS	Upon receipt
DUE DATE	Apr 14, 2024

AMOUNT DUE	\$0.00
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SERVICE ADDRESS

201 E 18th St
New Albany, IN 47150

CONTACT US

(812) 948-8828
info@nortonassociatesplumbing.com

Service completed by: Gabby Reed

INVOICE

Services	qty	unit price	amount
LABOR - LABOR 2	5.5	\$135.00	\$742.50
REPAIRED WATER LEAK FROM METER TO BUILDING			
Materials	qty	unit price	amount
3/4 FORDGE FITTING	2.0	\$37.55	\$75.10
3/4 SLEEVES	2.0	\$2.80	\$5.60
3/4 PEX PRESSURE PIPE	5.0	\$0.57	\$2.85

Subtotal	\$826.05
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Total Tax	\$5.85
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INDIANA (7%)	\$5.85
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Job Total	\$831.90
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Amount Due	\$0.00
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Appl Ockle

NEW ALBANY MUNICIPAL UTILITIES

XZLEDGE7

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History Printout

Date: 08/29/2024 Time: 14:26:54

History for account number 50202900 INDUSTRIAL MACHINE AND TOOL

Billing Addr: PO BOX 1593

Service Addr: 201 E 18TH ST

NEW ALBANY, IN 471511593

Date	09/11/2023	Waste Paid	\$-15.36	Sanit Paid	\$0.00	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	7160812								
						Total	\$-15.36	Balance	\$0.00
Desc	CHECK #19308								
Date	09/21/2023	Waste Charge	\$15.36	Sanit Charge	\$0.00	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	7176402								
	N/1 Pres = 622	N/1 Prev = 622			Cons	0	Total	\$15.36	Balance \$15.36
Date	10/10/2023	Waste Paid	\$-15.36	Sanit Paid	\$0.00	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	7198994								
						Total	\$-15.36	Balance	\$0.00
Desc	CHECK #19363								
Date	10/20/2023	Waste Charge	\$15.36	Sanit Charge	\$0.00	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	7215752								
	N/1 Pres = 622	N/1 Prev = 622			Cons	0	Total	\$15.36	Balance \$15.36
Date	11/06/2023	Waste Paid	\$-15.36	Sanit Paid	\$0.00	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	7232884								
						Total	\$-15.36	Balance	\$0.00
Desc	CHECK #19428								
Date	11/20/2023	Waste Charge	\$15.36	Sanit Charge	\$0.00	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	7251608								
	N/1 Pres = 622	N/1 Prev = 622			Cons	0	Total	\$15.36	Balance \$15.36
Date	12/07/2023	Waste Paid	\$-15.36	Sanit Paid	\$0.00	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	7270305								
						Total	\$-15.36	Balance	\$0.00
Desc	CHECK #9493								
Date	12/20/2023	Waste Charge	\$15.36	Sanit Charge	\$0.00	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	7287790								
	N/1 Pres = 622	N/1 Prev = 622			Cons	0	Total	\$15.36	Balance \$15.36
Date	01/08/2024	Waste Paid	\$-15.36	Sanit Paid	\$0.00	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	7309632								
						Total	\$-15.36	Balance	\$0.00
Desc	CHECK #19567								
Date	01/22/2024	Waste Charge	\$322.56	Sanit Charge	\$0.00	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	7327625								
	N/1 Pres = 664	N/1 Prev = 622			Cons	42	Total	\$322.56	Balance \$322.56
Date	02/12/2024	Waste Paid	\$-322.56	Sanit Paid	\$0.00	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	7349346								
						Total	\$-322.56	Balance	\$0.00
Desc	CHECK #19646								
Date	02/20/2024	Waste Charge	\$1251.84	Sanit Charge	\$0.00	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	7364292								
	N/1 Pres = 204	N/1 Prev = 41			Cons	163	Total	\$1251.84	Balance \$1251.84
Date	03/11/2024	Waste Paid	\$-15.36	Sanit Paid	\$0.00	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	7385339								
						Total	\$-15.36	Balance	\$1236.48
Desc	CHECK #19711								
Date	03/15/2024	Waste Penalty	\$123.65	Sanit Penalty	\$0.00	Stormwater Penalty	\$0.00		
Type	Penalty								
Audit #	7393917								
						Total	\$123.65	Balance	\$1360.13
Date	03/20/2024	Waste Charge	\$1612.80	Sanit Charge	\$0.00	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	7402628								
	N/1 Pres = 414	N/1 Prev = 204			Cons	210	Total	\$1612.80	Balance \$2972.93
Date	04/05/2024	Waste Paid	\$-15.36	Sanit Paid	\$0.00	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	7423255								
						Total	\$-15.36	Balance	\$2957.57
Desc	CHECK #19769								
Date	04/15/2024	Waste Penalty	\$161.28	Sanit Penalty	\$0.00	Stormwater Penalty	\$0.00		
Type	Penalty								
Audit #	7433092								
						Total	\$161.28	Balance	\$3118.85

NEW ALBANY MUNICIPAL UTILITIES

XZLEDGE7

Page: 2

History Printout

Date: 08/29/2024 Time: 14:26:54

History for account number 50202900 INDUSTRIAL MACHINE AND TOOL

Billing Addr: PO BOX 1593

Service Addr: 201 E 18TH ST

NEW ALBANY, IN 471511593

Date	04/22/2024	Waste Charge	\$1989.12	Sanit Charge	\$0.00	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	7442160								
		N/1 Pres = 673	N/1 Prev = 414						
				Cons	259	Total	\$1989.12	Balance	\$5107.97
Date	05/10/2024	Waste Paid	\$-15.36	Sanit Paid	\$0.00	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	7462528								
						Total	\$-15.36	Balance	\$5092.61
Desc	CHECK #9852								
Date	05/15/2024	Waste Penalty	\$198.91	Sanit Penalty	\$0.00	Stormwater Penalty	\$0.00		
Type	Penalty								
Audit #	7469488								
						Total	\$198.91	Balance	\$5291.62
Date	05/20/2024	Waste Charge	\$775.68	Sanit Charge	\$0.00	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	7478109								
		N/1 Pres = 773	N/1 Prev = 673						
				Cons	101	Total	\$775.68	Balance	\$6067.20
Date	05/21/2024	Waste Adjusted	\$-1797.12	Sanit Adjusted	\$0.00	Stormwater Adjusted	\$0.00		
Type	Adjustment	Waste Penalty Adjusted	\$-493.84	Sanit Penalty Adjusted	\$0.00	Stormwater Penalty	\$0.00		
Audit #	7490284								
						Total	\$-2280.96	Balance	\$3786.24
Desc	IAWC ADJUSTMENT/ERROR + PENALTIES								
Date	06/10/2024	Waste Paid	\$-15.36	Sanit Paid	\$0.00	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	7498725								
						Total	\$-15.36	Balance	\$3770.88
Desc	CHECK #19914								
Date	06/21/2024	Waste Charge	\$38.40	Sanit Charge	\$0.00	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	7514860								
		N/1 Pres = 778	N/1 Prev = 773						
				Cons	5	Total	\$38.40	Balance	\$3809.28
Date	07/11/2024	Waste Paid	\$-38.40	Sanit Paid	\$0.00	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	7544732								
						Total	\$-38.40	Balance	\$3770.88
Desc	CHECK #9973								
Date	07/15/2024	Waste Penalty	\$3.84	Sanit Penalty	\$0.00	Stormwater Penalty	\$0.00		
Type	Penalty								
Audit #	7547373								
						Total	\$3.84	Balance	\$3774.72
Date	07/22/2024	Waste Charge	\$46.08	Sanit Charge	\$0.00	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	7566583								
		N/1 Pres = 784	N/1 Prev = 778						
				Cons	6	Total	\$46.08	Balance	\$3820.80
Date	08/12/2024	Waste Paid	\$-46.08	Sanit Paid	\$0.00	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	7577247								
						Total	\$-46.08	Balance	\$3774.72
Desc	CHECK #20060								
Date	08/15/2024	Waste Penalty	\$4.61	Sanit Penalty	\$0.00	Stormwater Penalty	\$0.00		
Type	Penalty								
Audit #	7584093								
						Total	\$4.61	Balance	\$3779.33
Date	08/20/2024	Waste Charge	\$30.72	Sanit Charge	\$0.00	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	7592885								
		N/1 Pres = 788	N/1 Prev = 784						
				Cons	4	Total	\$30.72	Balance	\$3810.05

NEW ALBANY SEWER BOARD

Residential Sewer Bill Adjustment Request From

Request Date:

Name: Luella Goldsmith
 Address: 2216 Ekin Ave
 City, ST Zip: _____
 Account No: 51253601

Please explain the type of leak

Under the house-one toward the east end
mid section. The second was under living
room.

Please explain where the water went

Water filtered into ground of crawl space.
Did not enter sewer system.

Bill to be Adjusted:

<u>Date of Bill</u>	<u>Usage</u>	<u>Bill</u>
1/22/2024	404	3,102.72
2/20/2024	281	2,158.08

TOTAL: 5,260.80

<u>Date of Bill</u>	<u>Usage</u>	<u>Bill</u>
3/20/2024	5	38.4
4/22/2024	2	15.36
5/20/2024	4	30.72
6/21/2024	3	23.04
7/22/2024	3	23.04
8/20/2024	3	23.04
		153.6

$25.60 \times 2 = 51.20$

$5260.80 - 2595.84 = 2664.96$

$2664.96 - 51.20 = 2613.76$

Establish Base Period Total and Average:

Plumber & Cost

Base Period Total: _____

Base Period Avg: _____

25.6

Penalties

0 0 0

Compute Adjustment:

Usage Adjustment

Bill Adjustment

2613.76

GRAND TOTAL

2,613.76

9100167733



New Albany Municipal Utilities

303 Scribner Drive, Suite 101

New Albany, IN 47150

Phone: 812-948-5399

Fax: 812-948-5344

www.cityofnewalbany.com

LEAK ADJUSTMENT REQUEST

Date: 9/11/24

Account Name: 51253601 - John C Walls

Account Number: 51253601

Service Address: 2216 E Kin Ave
N.A.

Contact Number: Portia Graves
317-5528552

Where on your property did the leak occur? (Example: at the meter, main line, kitchen, etc.)

Under the house - one towards the
east end and section.
The second was under living room

Where did the water go? (Example: yard, basement floor, etc.)

Water filtered into ground of
crawl space. Did not enter
sump system

Do you have a floor drain or sump pump? ☐ Yes ☒ No

To where does the floor drain or sump pump drain?

When did the leak occur? (approximate dates) 12/26/23 + March 15th ish

Who repaired the leak? Greenwell Plumbing
did both

Additional comments or details:



GREENWELL Plumbing

Billing Address
Portia Graves
2216 Ekin Avenue
New Albany, IN 47150 USA

1840 Scott Road, New Albany, IN 47150

Estimate 203222102
Job 276374
Estimate Date 12/28/2023
Technicians NICK JONES
WYATT HERRICK
Customer PO

Job Address
Portia Graves
2216 Ekin Avenue
New Albany, IN 47150 USA

Estimate Details

Partial Repipe : Replace 20 foot of pvc water line unsupported with pex and insulate

Task #	Description	Quantity	Your Price	Your Total
REP29	Install pex in place of pvc water lines and connect on either end to existing plumbing. This will alleviate this issues with the pvc being on the ground and uneven throughout the run. Pex would be able to lay against uneven ground without the issues a rigid pipe would have.	1.00	\$579.00	\$579.00

Potential Savings \$0.00

Sub-Total \$579.00

Fuel Charge 0% \$0.00

Total \$579.00

Invoice Questions? Please call 812-948-9000 <https://www.greenwellservice.com/>

I authorize the services described in this document to be performed and agree to perform the amount indicated. I have read and agree to the terms and conditions provided, including the limits on Greenwell's responsibility specified in those terms.

12/28/2023



GREENWELL Plumbing

Billing Address
Portia Graves
2216 Ekin Avenue
New Albany, IN 47150 USA

1840 Scott Road, New Albany, IN 47150

Estimate 203221082
Job 276374
Estimate Date 12/28/2023
Technicians NICK JONES
WYATT HERRICK
Customer PO

Job Address
Portia Graves
2216 Ekin Avenue
New Albany, IN 47150 USA

Estimate Details

Troubleshooting : Crawl into crawl space to find location of leak with helper turning on water to find exact location.

Task #	Description	Quantity	Your Price	Your Total
REP62	TASK IS USED FOR HOURLY CHARGES WHEN NOT LISTED IN PRICE BOOK. A DESCRIPTION OF WORK NEEDS TO TYPED IN.	1.00	\$152.00	\$152.00

Potential Savings	\$0.00
Sub-Total	\$152.00
Fuel Charge 0%	\$0.00
Total	\$152.00

Invoice Questions? Please call 812-948-9000 <https://www.greenwellservice.com/>

I authorize the services described in this document to be performed and agree to perform the amount indicated. I have read and agree to the terms and conditions provided, including the limits on Greenwell's responsibility specified in those terms.

12/28/2023



Billing Address
Portia Graves
2216 Ekin Avenue
New Albany, IN 47150 USA

1840 Scott Road, New Albany, IN 47150

Invoice 276374
Invoice Date 12/28/2023
Completed Date
Technicians NICK JONES
WYATT HERRICK
Customer PO
Payment Term Upon Receipt
Job Address
Portia Graves
2216 Ekin Avenue
New Albany, IN 47150 USA

Description of Work

Crawl into crawl space to find location of leak with helper turning on water to find exact location.
Replace 20 foot of pvc water line unsupported with pex and insulate
Tied into pvc line in best location with appropriate fittings ran roughly 24 foot of pex and tied onto copper with copper to pex fitting.
New pex line is completely insulated. All work has been completed and tested with no leaks or concerns at this time

Task #	Description	Quantity	Your Price	Your Total
REP62	TASK IS USED FOR HOURLY CHARGES WHEN NOT LISTED IN PRICE BOOK. A DESCRIPTION OF WORK NEEDS TO TYPED IN.	1.00	\$80.00	\$80.00
REP29	Install pex in place of pvc water lines and connect on either end to existing plumbing. This will alleviate this Issues with the pvc being on the ground and uneven throughout the run. Pex would be able to lay against uneven ground without the issues a rigid pipe would have.	1.00	\$579.00	\$579.00
COU01	FIRST-TIME CUSTOMER	1.00	\$-35.00	\$-35.00

Paid On	Type	Memo	Amount
12/28/2023	Credit Card		\$624.00

Potential Savings \$0.00

Sub-Total \$624.00

Fuel Charge 0% \$0.00

Total Due \$624.00

Payment \$624.00

Balance Due \$0.00

Invoice Questions? Please call 812-948-9000 <https://www.greenwellservice.com/>

I authorize the services described in this document to be performed and agree to perform the amount indicated. I have read and agree to the terms and conditions provided, including the limits on Greenwell's responsibility specified in those terms.

12/28/2023

I hereby acknowledge that the above work was completed in a satisfactory manner.

12/28/2023

I authorize Greenwell Plumbing, Heating & Air to charge the agreed amount to my credit card provided herein. I agree that I will pay for this purchase in accordance with the issuing bank cardholder agreement.



GREENWELL Plumbing

Billing Address
Portia Graves
2216 Ekin Avenue
New Albany, IN 47150 USA

1840 Scott Road, New Albany, IN 47150

Estimate 203222092
Job 276374
Estimate Date 12/28/2023
Technicians NICK JONES
WYATT HERRICK
Customer PO

Job Address
Portia Graves
2216 Ekin Avenue
New Albany, IN 47150 USA

Estimate Details

Spot repair : Replace damaged section of water line

Task #	Description	Quantity	Your Price	Your Total
REP29	SHARKBITE - 3/4 UPTO 5' STRAIGHT PIECE OF TUBING MATERIAL, WITH PLUMBING APPROVED FITTINGS.	1.00	\$339.00	\$339.00

Potential Savings \$0.00

Sub-Total \$339.00

Fuel Charge 0% \$0.00

Total \$339.00

Invoice Questions? Please call 812-948-9000 <https://www.greenwellservice.com/>

I authorize the services described in this document to be performed and agree to perform the amount indicated. I have read and agree to the terms and conditions provided, including the limits on Greenwell's responsibility specified in those terms.



Billing Address
Portia Graves
2216 Ekin Avenue
New Albany, IN 47150 USA

1840 Scott Road, New Albany, IN 47150

Estimate 203222102
Job 276374
Estimate Date 12/28/2023
Technicians NICK JONES
WYATT HERRICK
Customer PO

Job Address
Portia Graves
2216 Ekin Avenue
New Albany, IN 47150 USA

Estimate Details

Partial Repipe : Replace 20 foot of pvc water line unsupported with pex and insulate

Task #	Description	Quantity	Your Price	Your Total
REP29	Install pex in place of pvc water lines and connect on either end to existing plumbing. This will alleviate this issues with the pvc being on the ground and uneven throughout the run. Pex would be able to lay against uneven ground without the issues a rigid pipe would have.	1.00	\$579.00	\$579.00

Potential Savings	\$0.00
Sub-Total	\$579.00
Fuel Charge 0%	\$0.00
Total	\$579.00

Invoice Questions? Please call 812-948-9000 <https://www.greenwellservice.com/>

I authorize the services described in this document to be performed and agree to perform the amount indicated. I have read and agree to the terms and conditions provided, including the limits on Greenwell's responsibility specified in those terms.

12/28/2023



Billing Address
Portia Graves
2216 Ekin Avenue
New Albany, IN 47150 USA

1840 Scott Road, New Albany, IN 47150

Invoice 280653
Invoice Date 3/15/2024
Completed Date
Technician NATHAN SHEPHERD
Customer PO
Payment Term Upon Receipt

Job Address
Portia Graves
2216 Ekin Avenue
New Albany, IN 47150 USA

Description of Work

Found a crack on pipe and coupling fitting. Water was spraying up on the subfloor getting carpet wet. Cut out section of cracked pipe and replaced with pex. Tested upon completion with no discrepancies everything is operational at this time. Sign for a customer Due to collecting over the phone.

Task #	Description	Quantity	Your Price	Your Total
FSUR22	Fuel Surcharge	1.00	\$10.00	\$10.00
REP29	SHARKBITE - 3/4 UPTO 5' STRAIGHT PIECE OF TUBING MATERIAL, WITH PLUMBING APPROVED FITTINGS.	1.00	\$363.00	\$363.00

Paid On	Type	Memo	Amount
3/15/2024	Credit Card		\$373.00

Potential Savings	\$0.00
Sub-Total	\$373.00
Fuel Charge 0%	\$0.00
Total Due	\$373.00
Payment	\$373.00
Balance Due	\$0.00

Invoice Questions? Please call 812-948-9000 <https://www.greenwellservice.com/>

I authorize the services described in this document to be performed and agree to perform the amount indicated. I have read and agree to the terms and conditions provided, including the limits on Greenwell's responsibility specified in those terms.

3/15/2024

I hereby acknowledge that the above work was completed in a satisfactory manner.

3/15/2024

I authorize Greenwell Plumbing, Heating & Air to charge the agreed amount to my credit card provided herein. I agree that I will pay for this purchase in accordance with the issuing bank cardholder agreement.

3/15/2024

NEW ALBANY MUNICIPAL UTILITIES

XZLEDGE7 Page: 1

History Printout

Date: 09/18/2024 Time: 13:50:49

History for account number 51253601 LUELLA F GOLDSMITH

Billing Addr: 5425 SMITH RD

Service Addr: 2216 EKIN AVE

FLOYDS KNOBS, IN 47119-

Date	09/13/2023	Waste Paid	\$-65.74	Sanit Paid	\$-13.70	Stormwater Paid	\$-3.66		
Type	Payment								
Audit #	7165921								
Desc	CC 09/13/2023					Total	\$-83.10	Balance	\$0.00
Date	09/21/2023	Waste Charge	\$76.80	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7174973								
	N/1 Pres = 229	N/1 Prev = 219			Cons	10	Total	\$96.60	Balance \$96.60
Date	10/10/2023	Waste Paid	\$-75.80	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	7199335								
Desc	Credit					Total	\$-96.60	Balance	\$0.00
Date	10/20/2023	Waste Charge	\$84.48	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7214319								
	N/1 Pres = 240	N/1 Prev = 229			Cons	11	Total	\$104.28	Balance \$104.28
Date	11/12/2023	Waste Paid	\$-84.48	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	7236195								
Desc	CC 11/12/2023					Total	\$-104.28	Balance	\$0.00
Date	11/20/2023	Waste Charge	\$122.88	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7250173								
	N/1 Pres = 256	N/1 Prev = 240			Cons	16	Total	\$142.68	Balance \$142.68
Date	12/11/2023	Waste Paid	\$-122.88	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	7274815								
Desc	CC 12/12/2023					Total	\$-142.68	Balance	\$0.00
Date	12/20/2023	Waste Charge	\$245.76	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7286368								
	N/1 Pres = 288	N/1 Prev = 256			Cons	32	Total	\$265.56	Balance \$265.56
Date	01/11/2024	Waste Paid	\$-145.25	Sanit Paid	\$-9.24	Stormwater Paid	\$-2.46		
Type	Payment								
Audit #	7316545								
Desc	CC 01/11/2024					Total	\$-156.95	Balance	\$108.61
Date	01/16/2024	Waste Penalty	\$10.05	Sanit Penalty	\$0.64	Stormwater Penalty	\$0.17		
Type	Penalty								
Audit #	7319231								
						Total	\$10.86	Balance	\$119.47
Date	01/22/2024	Waste Charge	\$3102.72	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7326395								
	N/1 Pres = 692	N/1 Prev = 288			Cons	404	Total	\$3241.99	Balance \$3241.99
Date	02/12/2024	Waste Paid	\$-94.15	Sanit Paid	\$-0.67	Stormwater Paid	\$-0.18		
Type	Payment								
Audit #	7352083								
Desc	CC 02/12/2024					Total	\$-95.00	Balance	\$3146.99
Date	02/15/2024	Waste Penalty	\$310.27	Sanit Penalty	\$1.56	Stormwater Penalty	\$0.42		
Type	Penalty								
Audit #	7356466								
						Total	\$312.25	Balance	\$3458.24
Date	02/20/2024	Waste Charge	\$2158.08	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7362855								
	N/1 Pres = 973	N/1 Prev = 692			Cons	281	Total	\$2177.88	Balance \$5637.12
Date	03/15/2024	Waste Penalty	\$215.81	Sanit Penalty	\$1.56	Stormwater Penalty	\$0.42		
Type	Penalty								
Audit #	7394603								
						Total	\$217.79	Balance	\$5854.91
Date	03/20/2024	Waste Charge	\$36.40	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7401203								
	N/1 Pres = 979	N/1 Prev = 973			Cons	5	Total	\$58.20	Balance \$5913.11
Date	04/12/2024	Waste Paid	\$-93.85	Sanit Paid	\$-0.91	Stormwater Paid	\$-0.24		
Type	Payment								
Audit #	7431242								
Desc	CC 04/12/2024					Total	\$-95.00	Balance	\$5818.11

History Printout

Date	04/15/2024	Waste Penalty	\$3.84	Sanit Penalty	\$1.56	Stormwater Penalty	\$0.42		
Type	Penalty								
Audit #	7433826								
						Total	\$5.82	Balance	\$5823.93
Date	04/22/2024	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7440738								
				Cons	2	Total	\$35.16	Balance	\$5859.09
		N/1 Pres = 981	N/1 Prev = 979						
Date	05/15/2024	Waste Penalty	\$1.54	Sanit Penalty	\$1.56	Stormwater Penalty	\$0.42		
Type	Penalty								
Audit #	7470163								
						Total	\$3.52	Balance	\$5862.61
Date	05/20/2024	Waste Charge	\$30.72	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7476689								
				Cons	4	Total	\$50.52	Balance	\$5913.13
		N/1 Pres = 985	N/1 Prev = 981						
Date	05/21/2024	Waste Adjusted	\$-2585.84	Sanit Adjusted	\$0.00	Stormwater Adjusted	\$0.00		
Type	Adjustment	Waste Penalty Adjusted	\$-526.08	Sanit Penalty Adjusted	\$0.00	Stormwater Penalty	\$0.00		
Audit #	7490286								
						Total	\$-3121.92	Balance	\$2791.21
Desc	IAWC ADJUSTMENT/ERROR + SEWER PENALTIES								
Date	06/14/2024	Waste Penalty	\$0.00	Sanit Penalty	\$1.56	Stormwater Penalty	\$0.42		
Type	Penalty								
Audit #	7506516								
						Total	\$1.98	Balance	\$2793.19
Date	06/14/2024	Waste Paid	\$-82.19	Sanit Paid	\$-2.76	Stormwater Paid	\$-0.73		
Type	Payment								
Audit #	7508395								
						Total	\$-85.68	Balance	\$2707.51
Desc	CHECK #120								
Date	06/21/2024	Waste Charge	\$23.04	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7513442								
				Cons	3	Total	\$42.84	Balance	\$2750.35
		N/1 Pres = 988	N/1 Prev = 985						
Date	06/21/2024	Waste Paid	\$-90.44	Sanit Paid	\$-3.60	Stormwater Paid	\$-0.96		
Type	Payment								
Audit #	7528549								
						Total	\$-95.00	Balance	\$2655.35
Desc	CC 06/21/2024								
Date	07/09/2024	Waste Paid	\$-90.44	Sanit Paid	\$-3.60	Stormwater Paid	\$-0.96		
Type	Payment								
Audit #	7538822								
						Total	\$-95.00	Balance	\$2560.35
Desc	CC 07/09/2024								
Date	07/15/2024	Waste Penalty	\$2.30	Sanit Penalty	\$1.56	Stormwater Penalty	\$0.42		
Type	Penalty								
Audit #	7548075								
						Total	\$4.28	Balance	\$2564.63
Date	07/22/2024	Waste Charge	\$23.04	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7555161								
				Cons	3	Total	\$42.84	Balance	\$2607.47
		N/1 Pres = 990	N/1 Prev = 988						
Date	07/24/2024	Waste Paid	\$-89.73	Sanit Paid	\$-4.16	Stormwater Paid	\$-1.11		
Type	Payment								
Audit #	7568933								
						Total	\$-95.00	Balance	\$2512.47
Desc	CC 07/24/2024								
Date	08/11/2024	Waste Paid	\$-89.73	Sanit Paid	\$-4.16	Stormwater Paid	\$-1.11		
Type	Payment								
Audit #	7577037								
						Total	\$-95.00	Balance	\$2417.47
Desc	CC 08/11/2024								
Date	08/15/2024	Waste Penalty	\$2.30	Sanit Penalty	\$1.56	Stormwater Penalty	\$0.42		
Type	Penalty								
Audit #	7584798								
						Total	\$4.28	Balance	\$2421.75
Date	08/20/2024	Waste Charge	\$23.04	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7591470								
				Cons	3	Total	\$42.84	Balance	\$2464.59
		N/1 Pres = 993	N/1 Prev = 990						
Date	09/10/2024	Waste Paid	\$-88.99	Sanit Paid	\$-4.75	Stormwater Paid	\$-1.27		
Type	Payment								
Audit #	7617319								
						Total	\$-95.00	Balance	\$2369.55
Desc	CC 09/10/2024								

NEW ALBANY MUNICIPAL UTILITIES

XZLEDGE7

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History Printout

Date: 09/18/2024 Time: 13:50:49

History for account number 51253601 LUELLA F GOLDSMITH

Billing Addr: 5425 SMITH RD

Service Addr: 2216 EKIN AVE

FLOYDS KNOBS, IN 47119-

Date	09/13/2024	Waste Penalty	\$2.30	Sanit Penalty	\$1.58	Stormwater Penalty	\$0.42
Type	Penalty						
Audit #	7622187						
					Total	\$4.28	Balance \$2373.87



Premise Usage Transaction Report
INNEWALBANY - New Albany Municipal Utilities
Transactions Dated: 09/18/2023 to 09/18/2024

Premise: 9100167733 Status: Tapped Service Active Contract Service: 2216 Ekin Ave
Municipality: New Albany Municipal Utilities New Albany, IN 47150-1762
Meter Read Route: SIO13124 Route Read Dates -- Previous: 08/14/2024 Current: 09/16/2024 Next: 10/15/2024 Last Bill: 08/14/2024
Account: 210007740366 Name: Goldsmith, Luella M Status: Active
Account Connect Date: 05/14/2013 Mailing: 2216 Ekin Ave Customer: 1100369432
Account Discontinued Date: New Albany, IN 47150-1762
Account Class: Residential
Cut In Landlord: N

Billing Transactions

Transaction Type	Transaction Date	Transaction Number	Billed Usage	Unit of Measure	Reason Code	Days Billed
Reg Bill Actual Read	09/18/2023	601259910720	84.00	CGL		31
Reg Bill Actual Read	10/16/2023	678758136529	121.00	CGL		28
Reg Bill Actual Read	11/17/2023	655009722257	236.00	CGL		33
Reg Bill Actual Read	12/21/2023	675008444626	3025.00	CGL		29
Reg Bill Actual Read	01/19/2024	612509755238	2102.00	CGL		33
Reg Bill Actual Read	02/23/2024	630008843907	41.00	CGL		29
	03/14/2024	500000686877	0.00	CGL		29
Reg Bill Actual Read	03/14/2024	500000686877	1495.53-	CGL	29	29
	03/14/2024	500000686878	0.00	CGL		33
Reg Bill Actual Read	03/14/2024	500000686878	1034.50-	CGL	29	33
Reg Bill Actual Read	03/14/2024	671259130211	17.00	CGL		27
Reg Bill Actual Read	04/17/2024	667509327788	28.00	CGL		34
Reg Bill Actual Read	05/21/2024	606260460851	21.00	CGL		30
Reg Bill Actual Read	06/18/2024	623759643402	22.00	CGL		30
Reg Bill Actual Read	07/17/2024	678758821985	21.00	CGL		31
Reg Bill Actual Read	08/15/2024	661260360775	24.00	CGL		30

200 1536.00
138 1059.84
2595.84
done

Meter Readings

Meter Number	Current Read Date	Current Reading	Previous Read Date	Previous Reading	Current Reading Type	Metered Usage	Unit of Measure
00000000063748158	09/15/2023	1795.0	08/15/2023	1711.0	Actual	84.00	CGL
00000000063748158	10/13/2023	1916.0	09/15/2023	1795.0	Actual	121.00	CGL
00000000063748158	11/15/2023	2152.0	10/13/2023	1916.0	Actual	236.00	CGL
00000000063748158	12/14/2023	5177.0	11/15/2023	2152.0	Actual	3025.00	CGL
00000000063748158	12/14/2023	5177.0	11/15/2023	2152.0	Actual	3025.00	CGL
00000000063748158	01/16/2024	7279.0	12/14/2023	5177.0	Actual	2102.00	CGL
00000000063748158	01/16/2024	7279.0	12/14/2023	5177.0	Actual	2102.00	CGL
00000000063748158	02/14/2024	7320.0	01/16/2024	7279.0	Actual	41.00	CGL
00000000063748158	03/12/2024	7337.0	02/14/2024	7320.0	Actual	17.00	CGL
00000000063748158	04/15/2024	7365.0	03/12/2024	7337.0	Actual	28.00	CGL
00000000063748158	05/15/2024	7386.0	04/15/2024	7365.0	Actual	21.00	CGL
00000000063748158	06/14/2024	7408.0	05/15/2024	7386.0	Actual	22.00	CGL
00000000063748158	07/15/2024	7429.0	06/14/2024	7408.0	Actual	21.00	CGL
00000000063748158	08/14/2024	7453.0	07/15/2024	7429.0	Actual	24.00	CGL

Units of Measure Reference

1 CF - Cubic Foot
1 GL - US Gallon
10 GL - 10 Gallons
10 KGL - 10 Thousand Gallons

CGL - 100 Gallons
DCF - 10 Cubic Feet
DCG - 1000 Gallons
DFT - 10 Cubic Feet

1000 CF - 1000 Cubic Feet
CCF - 100 Cubic Feet

MG AW - Millions of Gallons
TG AW - Thousand Gallons

NEW ALBANY SEWER BOARD

Residential Sewer Bill Adjustment Request From

Request Date:

Name: Kaitlyn Williams

Address: 1218 E 8th St

City, ST Zip: _____

Account No: 50651301

Please explain the type of leak

Leaked by the water heater in the kitchen.

Please explain where the water went

The water went into the ground.

Plumber & Cost

Base Period Total: _____

Base Period Avg: _____

Penalties

4/15/2024	125.96	1.53	
5/15/2024	1.54	1.56	
6/14/2024	1.54	1.56	
7/15/2024	1.54	1.56	
8/15/2024	1.54	1.56	
9/13/2024	1.54	1.56	
	133.66	9.33	0

Bill to be Adjusted:

Date of Bill	Usage	Bill
3/20/2024	168	1,290.24

TOTAL: 1,290.24

Date of Bill	Usage	Bill
1/22/2024	0	15.36
2/22/2024	0	15.36
4/22/2024	0	15.36
5/20/2024	0	15.36
6/21/2024	0	15.36
7/22/2024	1	15.36
		92.16

1290.24-15.36-1274.88

Establish Base Period Total and Average:

Compute Adjustment:

Usage Adjustment _____

Bill Adjustment

1274.88

GRAND TOTAL

1,417.87

9100164776

CUSTOMER SERVICE

303 SCRIBNER DR
STE 101
NEW ALBANY IN 47150

Phone: 812.948.5399
Fax: 812.948.5344

www.cityofnewalbany.com



New Albany Municipal Utilities

LEAK ADJUSTMENT REQUEST

DATE 09/1/2024

ACCOUNT NAME JL Investing LLC/ Kaitlyn Williams ACCOUNT NUMBER 50651301

SERVICE ADDRESS 1218 E 8th St New Albany, IN CONTACT NUMBER 812-599-5116

WHERE ON YOUR PROPERTY DID THE LEAK OCCUR? (EXAMPLE: AT THE METER, MAIN LINE, KITCHEN, ETC.) Leaked by the water heater in the kitchen

WHERE DID THE WATER GO? (EXAMPLE: YARD, BASEMENT FLOOR, ETC) The water went into the ground

DO YOU HAVE A FLOOR DRAIN OR SUMP PUMP YES ☒ NO (CIRCLE ONE)

TO WHERE DOES THE FLOOR DRAIN OR SUMP PUMP DRAIN? N/A

WHEN DID THE LEAK OCCUR? (APPROXIMATE DATES) January/February 2024

WHO REPAIRED THE LEAK? Garson Painting & Renovations

ADDITIONAL COMMENTS OR DETAILS

Leak was repaired by Garson Painting & Renovations in February/March. They did not provide an invoice or receipts of supplies used/purchased. We have continued payments, and usage has gone down/back to normal.
The home was sold on 09/06/2024.

NEW ALBANY MUNICIPAL UTILITIES

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History Printout

Date: 09/18/2024 Time: 08:21:48

History for account number 50651301 KAITLYN WILLIAMS

Billing Addr: 2636 AUTUMN WAY

Service Addr: 1218 E 8TH ST

SELLERSBURG, IN 47172-

Date	01/22/2024	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	7335112								
	N/1 Pres = 226	N/1 Prev = 226			Cons	0	Total	\$30.99	Balance \$30.99
Date	02/15/2024	Waste Penalty	\$1.54	Sanit Penalty	\$1.56	Stormwater Penalty	\$0.00		
Type	Penalty								
Audit #	7356015								
							Total	\$3.10	Balance \$34.09
Date	02/15/2024	Waste Paid	\$-15.36	Sanit Paid	\$-15.63	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	7358387								
							Total	\$-30.99	Balance \$3.10
Desc	CC 02/15/2024								
Date	02/20/2024	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	7371602								
	N/1 Pres = 227	N/1 Prev = 226			Cons	0	Total	\$30.99	Balance \$34.09
Date	03/11/2024	Waste Paid	\$-16.90	Sanit Paid	\$-17.19	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	7387442								
							Total	\$-34.09	Balance \$0.00
Desc	CC 03/11/2024								
Date	03/20/2024	Waste Charge	\$1290.24	Sanit Charge	\$45.63	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	7409928								
	N/1 Pres = 395	N/1 Prev = 227			Cons	168	Total	\$1305.87	Balance \$1305.87
Date	04/01/2024	Waste Paid	\$-30.63	Sanit Paid	\$-0.37	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	7420443								
							Total	\$-31.00	Balance \$1274.87
Desc	CC 04/01/2024								
Date	04/15/2024	Waste Penalty	\$125.96	Sanit Penalty	\$1.53	Stormwater Penalty	\$0.00		
Type	Penalty								
Audit #	7433348								
							Total	\$127.49	Balance \$1402.36
Date	04/22/2024	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	7449475								
	N/1 Pres = 395	N/1 Prev = 395			Cons	0	Total	\$30.99	Balance \$1433.35
Date	05/14/2024	Waste Paid	\$-34.21	Sanit Paid	\$-0.79	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	7468103								
							Total	\$-35.00	Balance \$1398.35
Desc	ACH 05/14/2024								
Date	05/15/2024	Waste Penalty	\$1.54	Sanit Penalty	\$1.56	Stormwater Penalty	\$0.00		
Type	Penalty								
Audit #	7469727								
							Total	\$3.10	Balance \$1401.45
Date	05/20/2024	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	7485458								
	N/1 Pres = 395	N/1 Prev = 395			Cons	0	Total	\$30.99	Balance \$1432.44
Date	06/14/2024	Waste Penalty	\$1.54	Sanit Penalty	\$1.56	Stormwater Penalty	\$0.00		
Type	Penalty								
Audit #	7506066								
							Total	\$3.10	Balance \$1435.54
Date	06/21/2024	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	7522194								
	N/1 Pres = 395	N/1 Prev = 395			Cons	0	Total	\$30.99	Balance \$1466.53
Date	07/09/2024	Waste Paid	\$-33.42	Sanit Paid	\$-1.58	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	7538747								
							Total	\$-35.00	Balance \$1431.53
Desc	ACH 07/09/2024								
Date	07/15/2024	Waste Penalty	\$1.54	Sanit Penalty	\$1.56	Stormwater Penalty	\$0.00		
Type	Penalty								
Audit #	7547622								
							Total	\$3.10	Balance \$1434.63
Date	07/22/2024	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	7563927								
	N/1 Pres = 396	N/1 Prev = 395			Cons	1	Total	\$30.99	Balance \$1465.62
Date	08/16/2024	Waste Penalty	\$1.54	Sanit Penalty	\$1.56	Stormwater Penalty	\$0.00		
Type	Penalty								
Audit #	7584343								
							Total	\$3.10	Balance \$1468.72

NEW ALBANY MUNICIPAL UTILITIES

XZLEDGE7 Page: 2

History Printout

Date: 09/18/2024 Time: 08:21:49

History for account number 50651301 KAITLYN WILLIAMS

Billing Addr: 2636 AUTUMN WAY

Service Addr: 1218 E 8TH ST

SELLERSBURG, IN 47172-

Date	08/20/2024	Waste Charge	\$15.36	Sanit Charge	\$15.63	Stormwater Charge	\$0.00		
Type	Billing								
Audit #	7600211								
	N/1 Pres = 396	N/1 Prev = 396							
				Cons	0	Total	\$30.99	Balance	\$1499.71
Date	09/10/2024	Waste Paid	\$-32.59	Sanit Paid	\$-2.31	Stormwater Paid	\$0.00		
Type	Payment								
Audit #	7616548								
						Total	\$-35.00	Balance	\$1464.71
Desc	ACH 09/10/2024								
Date	09/13/2024	Waste Penalty	\$1.54	Sanit Penalty	\$1.56	Stormwater Penalty	\$0.00		
Type	Penalty								
Audit #	7621717								
						Total	\$3.10	Balance	\$1467.81