

AGENDA

THE SEWER BOARD MEETING OF THE CIVIL CITY OF NEW ALBANY, INDIANA, WILL BE HELD IN ROOM 100 AT NEW ALBANY CITY HALL ON THURSDAY, JULY 24, 2025 AT 9:15 A.M.

CALL TO ORDER:

PLEDGE OF ALLEGIANCE:

APPROVAL OR CORRECTION OF THE FOLLOWING MINUTES:

July 10, 2025 Regular Meeting Minutes

BIDS/CONTRACTS:

NEW BUSINESS:

COMMUNICATIONS - PUBLIC:

COMMUNICATIONS - CITY OFFICIALS:

SEWER ADJUSTMENTS:

Chris Neikirk	\$1,040.22
Daniel Reitz	\$1,449.02
Charlotte Busam	\$1,217.83

FINANCIAL REPORT:

TABLED ITEMS:

OLD BUSINESS:

UTILITY REPORT:

CLAIMS:

ADJOURN:

New Albany Sewer Board Members

Mayor Jeff Gahan; President; Appointing Authority: Mayor; Term: 01/01/2024 - 12/31/2027
Ed Wilkinson; President; Appointing Authority: City Council; Term: 12/18/2024 - 12/18/2027
Nathan Grimes; Member; Appointing Authority: City Council; Term: 04/06/2024 - 04/06/2027

**THE SEWER BOARD MEETING OF THE CIVIL CITY OF NEW ALBANY, INDIANA,
WAS HELD IN ROOM 100 AT NEW ALBANY CITY HALL ON THURSDAY, JULY 10,
2025 AT 9:15 A.M.**

PRESENT: Ed Wilkinson, member, Nathan Grimes, member, and Mayor Gahan, president.

ALSO PRESENT: April Dickey, Mike Wallace, Sandy Boofter, Larry Summers and Vicki Glotzbach

CALL TO ORDER:

Mayor Gahan called the meeting to order at 9:15 a.m.

PLEDGE OF ALLEGIANCE:

APPROVAL OR CORRECTION OF THE FOLLOWING MINUTES:

Mr. Wilkinson moved to approve the June 26, 2025 Regular Meeting Minutes, Mr. Grimes second, all voted in favor.

BIDS/CONTRACTS:

1. Mike Wallace re: Straeffer Pump and Supply Quote – Myers 4” 75 HP Pump

Mr. Wallace presented a quote in the amount of \$32,048.00 and explained that this pump will act as a spare between LaFollette Lift Station and Quarry Road Lift Station.

Mr. Grimes moved to approve, Mr. Wilkinson second, all voted in favor.

NEW BUSINESS:

1. Mike Wallace re: Capacity Certification for Fox Run Commons

Mr. Wallace explained that this is a development off of Reas Lane for a potential of 155 single-family homes with 48,050 gallons per day. He stated that Clark Dietz has reviewed the request and Jonathan Brown is available if they have any questions.

Mr. Wilkinson asked what the diameter of the main pipe line is out there.

Mr. Wallace stated that it starts at 18” and goes to 24” before it gets to Grant Line Road.

Mr. Wilkinson moved to approve, Mr. Grimes second, all voted in favor.

COMMUNICATIONS - PUBLIC:

COMMUNICATIONS - CITY OFFICIALS:

SEWER ADJUSTMENTS:

FINANCIAL REPORT:

Mr. Wilkinson reported that there was quite a bit of activity in June and the overall revenue came in at ~\$3.5% above budget and expenses are running ~3% below budget. He stated that the first of two lien disbursements for the year came in at \$265,00.00, and they had two large constructions payments of ~\$700,000.00 come in.

TABLED ITEMS:

OLD BUSINESS:

UTILITY REPORT:

Mr. Wallace reported that both the UV and the Old Vincennes Road projects are on track. He added that they are still waiting on equipment for the UV Project and constructoin bidding should happen towards the end of this month. He reminded the baord before the move on to the utility report that April is the month where they had all the flooding so they did have multiple violations due to the excessive flow, which was to be expected.

Mayor Gahan asked if they were still compiling data.

Mr. Wallace stated that they have everthing pretty much done for future reference, but even thought they had violations, the system performed better than ever in his opinion for the historic amount of rain that came down.

Mike Wallace re: Wastewater Utility Monthly Report Summary for April 2025

Influent / Effluent Quality

The treatment plant had multiple violiations in April due to Ohio River flood conditions.

Pretreatment

There were 28 grease trap inspections submitted.

Facility Operations

81 dry tons of bio solids were removed from the WWTP.

The WWTP was at 164% of its Total Suspended Solids design limit and at 84% of its CBOD design limit.

There was 8.78 inches of rain for the month.

Preventative and Unscheduled Maintenance

293 preventative work orders were completed and 9 corrective work orders were completed for the WWTP and Lift Stations.

Highlights

Pulled pump #1 at Silver Hills Lift Station to remove rags.

Replaced gravity thickener belt on pump #4.

Replaced 36 bulbs, 3 cords, and 1 ballast on UV bank B.

Replaced 27 bulbs, 9 cords, and 9 ballast on UV bank A.

Replaced auger shear pin on fine screen 3.

Replaced pumps and pipe at Valley View lift station.

Sanitary Collection System

<i>Project</i>		<i>Current Month</i>		<i>Year-to-Date</i>
<i>Sanitary Sewer Flushed/ft</i>		<i>7696</i>		<i>42647</i>
<i>Sanitary Sewer Televised/ft.</i>		<i>8848</i>		<i>32781</i>
<i>CIPP Installed/ft</i>		<i>0</i>		<i>0</i>
<i>Tap Inspections</i>		<i>13</i>		<i>39</i>
<i>Locates</i>		<i>1550</i>		<i>3929</i>
<i>Pipe Patches</i>		<i>1</i>		<i>4</i>
<i>Service Requests</i>	<i>Odor Complaint</i>	<i>Main Block</i>	<i>Resident Problem</i>	<i>Emergency Locates</i>
<i>46</i>	<i>0</i>	<i>7</i>	<i>23</i>	<i>12</i>

Preventative and Unscheduled Maintenance

103 preventative work orders were completed and 46 corrective work orders were issued for the Collection System.

Construction Highlights

# Manhole Repairs	#Manhole Installations	#Pipe Patches0
1	1	
#Main Line Repairs	#Lateral Repairs	Easement Maintenance
6	4	1

Annual/Semi Annual, Monthly Routine and Preventative Sewer Cleaning

928 Pennwood Dr	2598 Charlestown Rd
W Market St	201 Ellen Ct

Chemical Root Treatment

514 Mills Ln	18 Valley View Ct
126 W Cotton Ave	1506 Beech St
107 Greenbriar Dr	1736 Florence Ave
1823 Ekin Ave	112 Trimmingham Rd
3409 Saddlewood Ct	429 Beharrell Ave
411 Highland Ave	1009 Prospect St

Facility Safety

The monthly safety inspection rating was 98.5%.

Projects

UV Disinfection

UV Equipment has been ordered
Construction bidding to open in July

Old Vincennes Rd Sewer Project

Construction is approximately 50% complete

720 Building Repair

The design phase is complete

Phosphorus Building Expansion

The design phase is complete

CLAIMS:

Mrs. Boofter presented the following claims for the period of 06/26/25 to 07/09/25 in the amount of \$929,288.51:

Vendor Name	Amount	Dept
POSTMASTER	30,000.00	Sewer
OFFICE SUPPLY COMPANY, INC	155.20	Sewer
FLOYD COUNTY RECORDER	1,250.00	Sewer
FLOYD COUNTY RECORDER	1,250.00	Sewer
FLOYD COUNTY RECORDER	1,250.00	Sewer
FLOYD COUNTY RECORDER	1,250.00	Sewer
FLOYD COUNTY RECORDER	1,250.00	Sewer
FLOYD COUNTY RECORDER	1,250.00	Sewer
FLOYD COUNTY RECORDER	1,250.00	Sewer
FLOYD COUNTY RECORDER	1,250.00	Sewer
FLOYD COUNTY RECORDER	1,250.00	Sewer

FLOYD COUNTY RECORDER	1,250.00	Sewer
FLOYD COUNTY RECORDER	1,250.00	Sewer
FLOYD COUNTY RECORDER	1,250.00	Sewer
L&D MAILMASTERS, INC.	570.76	Sewer
L&D MAILMASTERS, INC.	130.93	Sewer
L&D MAILMASTERS, INC.	513.56	Sewer
CROWN SERVICES INC	723.83	Sewer
CROWN SERVICES INC	569.93	Sewer
SCOTT ROAD INVESTMENTS	35.16	Sewer
RAVEN SCP, LLC.	884.84	Sewer
RAVEN SCP, LLC.	2,979.16	Sewer
Total	51,563.37	
DAN CRISTIANI EXCAVATING CO.	16,819.92	WWTP
BLACK DIAMOND	65.00	WWTP
BLACK DIAMOND	70.00	WWTP
BLACK DIAMOND	45.00	WWTP
MURPHY ELEVATOR COMPANY, INC.	825.00	WWTP
MURPHY ELEVATOR COMPANY, INC.	156.00	WWTP
MICROBAC LABORATORIES INC	98.00	WWTP
CLARKE MOSQUITO CONTROL	24,835.12	WWTP
CLARKE MOSQUITO CONTROL	991.84	WWTP
QUILL	297.56	WWTP
CINTAS #302	279.38	WWTP
CINTAS #302	279.38	WWTP
CLARK-DIETZ	16,813.80	WWTP
CLARK-DIETZ	7,797.28	WWTP
BYRNE'S GARAGE INC.	54.70	WWTP
BYRNE'S GARAGE INC.	1,299.42	WWTP
GRAINGER	211.30	WWTP
GRAINGER	29.71	WWTP
GRAINGER	215.94	WWTP
USA BLUE BOOK	831.52	WWTP
USA BLUE BOOK	734.60	WWTP
SPENCER MACHINE & TOOL CO.,INC	9,620.00	WWTP
SPENCER MACHINE & TOOL CO.,INC	7,581.00	WWTP
GRIPP, INC.	6,470.00	WWTP
COAST TO COAST	20.00	WWTP
NORTHERN SAFETY CO., INC	1,000.00	WWTP
JACOBI OIL SERVICE, INC.	5,312.72	WWTP
INDEPENDENT PIPING, INC.	760.00	WWTP
RIVER CITY WORK WEAR	317.97	WWTP
RIVER CITY WORK WEAR	75.99	WWTP
RIVER CITY WORK WEAR	1,016.36	WWTP
RIVER CITY WORK WEAR	695.00	WWTP
RIVER CITY WORK WEAR	154.95	WWTP
RIVER CITY WORK WEAR	102.00	WWTP
RIVER CITY WORK WEAR	108.00	WWTP
NCL OF WISCONSIN INC	245.30	WWTP
ECO-TECH, LLC-WASTE LOGISTICS	1,771.84	WWTP
KIGHTLINGER & GRAY, LLP	174.05	WWTP
NAPA OF NEW ALBANY	69.89	WWTP
NAPA OF NEW ALBANY	17.13	WWTP
NAPA OF NEW ALBANY	145.66	WWTP

NAPA OF NEW ALBANY	55.71	WWTP
LAWYER EXCAVATION	18,123.92	WWTP
LAWYER EXCAVATION	13,751.19	WWTP
GOTTA GO INC.	4,355.00	WWTP
ACTION EQUIPMENT SALES CO, INC	423.50	WWTP
RIVERLINK	5.22	WWTP
VALVOLINE, LLC	42.48	WWTP
ESTES WASTE SOLUTIONS, LLC.	166.25	WWTP
DAN'S LAWN & LANDSCAPE MAINT.	3,615.00	WWTP
MIDWEST TRUCK DRIVING SCHOOL	99.00	WWTP
NGT CORP.-COVERALL SERVICE CO.	1,075.00	WWTP
MINICAM INC.	1,038.00	WWTP
NEO WATER TREATMENT LLC	38,074.40	WWTP
HOLMES ACE HARDWARE-NEW ALBANY	29.52	WWTP
HOLMES ACE HARDWARE-NEW ALBANY	20.98	WWTP
HOLMES ACE HARDWARE-NEW ALBANY	11.58	WWTP
HOLMES ACE HARDWARE-NEW ALBANY	54.48	WWTP
HOLMES ACE HARDWARE-NEW ALBANY	37.69	WWTP
HOLMES ACE HARDWARE-NEW ALBANY	6.44	WWTP
HOLMES ACE HARDWARE-NEW ALBANY	8.59	WWTP
HOLMES ACE HARDWARE-NEW ALBANY	65.64	WWTP
HOLMES ACE HARDWARE-NEW ALBANY	23.99	WWTP
HOLMES ACE HARDWARE-NEW ALBANY	17.48	WWTP
HOLMES ACE HARDWARE-NEW ALBANY	36.58	WWTP
HOLMES ACE HARDWARE-NEW ALBANY	26.98	WWTP
HOLMES ACE HARDWARE-NEW ALBANY	71.07	WWTP
HOLMES ACE HARDWARE-NEW ALBANY	57.75	WWTP
HOLMES ACE HARDWARE-NEW ALBANY	111.29	WWTP
HOLMES ACE HARDWARE-NEW ALBANY	14.00	WWTP
HOLMES ACE HARDWARE-NEW ALBANY	31.16	WWTP
HOLMES ACE HARDWARE-NEW ALBANY	119.94	WWTP
HOLMES ACE HARDWARE-NEW ALBANY	59.15	WWTP
VESTIS SERVICES, LLC	376.89	WWTP
CITCO WATER	5,975.03	WWTP
DIDELOT, JOSEPH M	44,875.00	WWTP
Total	241,264.23	
INDIANA AMERICAN WATER	48.95	TU/T
INDIANA AMERICAN WATER	24.75	TU/T
INDIANA AMERICAN WATER	24.75	TU/T
INDIANA AMERICAN WATER	51.55	TU/T
INDIANA AMERICAN WATER	24.75	TU/T
GIBSON LAW OFFICE, LLC	1,188.14	TU/T
MICROBAC LABORATORIES INC	132.00	TU/T
MICROBAC LABORATORIES INC	849.25	TU/T
HARRISON REMC	487.21	TU/T
HARRISON REMC	106.50	TU/T
HARRISON REMC	55.25	TU/T
MIKE SMITH FIRESTONE	200.00	TU/T
AT&T	668.44	TU/T
DUKE ENERGY	3,606.95	TU/T
DUKE ENERGY	64,633.78	TU/T
TYLER TECHNOLOGIES	4,800.00	TU/T
ASCENDANCE TRUCKS MIDWEST LLC	(697.25)	TU/T

ASCENDANCE TRUCKS MIDWEST LLC	1,012.54	TU/T
MCINTOSH, SANDRA	90.16	TU/T
RED LASSO PROPERTIES	164.73	TU/T
GUPTA, VINOD	277.68	TU/T
GUPTA, VINOD	202.97	TU/T
GUPTA, VINOD	38.68	TU/T
INDIANA AMERICAN WATER	24.75	TU/T
INDIANA AMERICAN WATER	48.95	TU/T
INDIANA AMERICAN WATER	24.75	TU/T
INDIANA AMERICAN WATER	48.95	TU/T
INDIANA AMERICAN WATER	24.76	TU/T
INDIANA AMERICAN WATER	48.95	TU/T
INDIANA AMERICAN WATER	48.95	TU/T
INDIANA AMERICAN WATER	290.53	TU/T
INDIANA AMERICAN WATER	48.95	TU/T
INDIANA AMERICAN WATER	48.95	TU/T
NEW ALBANY MUNICIPAL UTILITIES	100.08	TU/T
NEW ALBANY MUNICIPAL UTILITIES	12.51	TU/T
NEW ALBANY MUNICIPAL UTILITIES	37.53	TU/T
NEW ALBANY MUNICIPAL UTILITIES	12.51	TU/T
NEW ALBANY MUNICIPAL UTILITIES	25.02	TU/T
NEW ALBANY MUNICIPAL UTILITIES	12.51	TU/T
NEW ALBANY MUNICIPAL UTILITIES	12.51	TU/T
NEW ALBANY MUNICIPAL UTILITIES	37.53	TU/T
NEW ALBANY MUNICIPAL UTILITIES	50.04	TU/T
NEW ALBANY MUNICIPAL UTILITIES	362.79	TU/T
NEW ALBANY MUNICIPAL UTILITIES	275.22	TU/T
NEW ALBANY MUNICIPAL UTILITIES	187.65	TU/T
NEW ALBANY MUNICIPAL UTILITIES	37.53	TU/T
NEW ALBANY MUNICIPAL UTILITIES	50.04	TU/T
NEW ALBANY MUNICIPAL UTILITIES	37.53	TU/T
NEW ALBANY MUNICIPAL UTILITIES	25.02	TU/T
NEW ALBANY MUNICIPAL UTILITIES	62.55	TU/T
NEW ALBANY MUNICIPAL UTILITIES	25.02	TU/T
NEW ALBANY MUNICIPAL UTILITIES	12.51	TU/T
NEW ALBANY MUNICIPAL UTILITIES	150.12	TU/T
NEW ALBANY MUNICIPAL UTILITIES	875.70	TU/T
NEW ALBANY MUNICIPAL UTILITIES	75.06	TU/T
NEW ALBANY MUNICIPAL UTILITIES	4.17	TU/T
NEW ALBANY MUNICIPAL UTILITIES	4.17	TU/T
NEW ALBANY MUNICIPAL UTILITIES	4.17	TU/T
NEW ALBANY MUNICIPAL UTILITIES	4.17	TU/T
NEW ALBANY MUNICIPAL UTILITIES	4.17	TU/T
GIBSON LAW OFFICE, LLC	1,280.10	TU/T
STORMWATER\DRAINAGE FUND	105,217.19	TU/T
SANITATION FUND	315,269.18	TU/T
FLOYDS KNOBS WATER	24.86	TU/T
FLOYDS KNOBS WATER	24.86	TU/T
FLOYDS KNOBS WATER	24.86	TU/T
FLOYDS KNOBS WATER	24.86	TU/T
AT&T	249.94	TU/T
DUKE ENERGY	1,339.95	TU/T
DUKE ENERGY	118.46	TU/T

DUKE ENERGY	63.99	TU/T
DUKE ENERGY	49.22	TU/T
DUKE ENERGY	713.48	TU/T
RIVER CITY WORK WEAR	679.95	TU/T
CONSTELLATION NEWENERGY	864.34	TU/T
LANHAM, JOHN	100.00	TU/T
LANHAM, JOHN	216.97	TU/T
DEBT SERVICE TRANSFER	123,499.00	TU/T
Total	630,909.31	
SEWM MAY SERVICE CHARGE	1,091.00	BSF
SEWM MAY IC INVOICE	4,460.60	BSF
Total	5,551.60	
Grand Total	929,288.51	

Mr. Grimes moved to approve, Mr. Wilkinson second, all voted in favor.

ADJOURN:

There being no further business before the board, the meeting adjourned at 9:25 a.m.

Mayor Gahan, President

Vicki Glotzbach, City Clerk

1,040.22

5000186028

CUSTOMER SERVICE

303 SCRIBNER DR
STE 101
NEW ALBANY IN 47150

Phone: 812.948.5399
Fax: 812.948.5344

www.cityofnewalbany.com



New Albany Municipal Utilities

LEAK ADJUSTMENT REQUEST

DATE 5/20/2025

ACCOUNT NAME Chris Neikirk ACCOUNT NUMBER 50022001

SERVICE ADDRESS 1226 Serenity Springs Dr CONTACT NUMBER 812-568-8045

WHERE ON YOUR PROPERTY DID THE LEAK OCCUR? (EXAMPLE: AT THE METER, MAIN LINE, KITCHEN, ETC.) Outside of house in the mulch bed. Leak was result of improper connection of main water line to water line coming from the house. (Pictures Attached)

WHERE DID THE WATER GO? (EXAMPLE: YARD, BASEMENT FLOOR, ETC.) Into the yard and also filled up the 3 inch pipe serving as the conduit for the water line into the slab of the house.

DO YOU HAVE A FLOOR DRAIN OR SUMP PUMP ☒ YES ☐ NO (CIRCLE ONE)

TO WHERE DOES THE FLOOR DRAIN OR SUMP PUMP DRAIN? into the sewer

WHEN DID THE LEAK OCCUR? (APPROXIMATE DATES) 3/20/2025 - 5/19/2025

WHO REPAIRED THE LEAK? Tom Drexler

Request for 4/22/2025 Bill + 5/20/2025 Bill + June Bill.
ADDITIONAL COMMENTS OR DETAILS
I had a slightly high water bill at the end of March - thought it might be toilets - repaired. Could not locate leak. April water bill was high (received in May). Leak Detectors located leak outside of house. Tom Drexler repaired on 5/19/2025.



Tom Drexler Plumbing, Air & Electric
3718 Bardstown Road
Louisville, KY 40218
(502)456-5982

BILL TO
Chris Neikirk
1226 Serenity Springs Drive
New Albany, IN 47150 USA

PROJECT	INVOICE DATE
1266827721	May 19, 2025

JOB ADDRESS
Chris Neikirk
1226 Serenity Springs Drive
New Albany, IN 47150 USA

Estimate number(s) 1266815183
Completed Date: 5/15/2025

DESCRIPTION OF WORK

Dig up yard in front of window to find leak will try and make the repair outside if we have to go inside will have to re bid will not know anything until we dig up and see where it's at. No repair on landscape

TASK	DESCRIPTION	QTY
PW037R-150	4.2 Repair Leaking Copper or PVC Water Service: Excavate Hole, Repair Copper or PVC Water Service, Backfill Hole	1.00
DIG001R-180	1.1 Back Hoe Excavation Service (1/2 Day): Backhoe Excavation Service For Installation/Repair	1.00

DESCRIPTION

EVRGRN00PLB \$80 Off Any Plumbing Service:
Restrictions apply. Cannot be combined with any other coupon or promotion.

PAID ON	TYPE	MEMO	AMOUNT
5/19/2025	Credit Card		\$2,915.02

MEMBER SAVINGS	\$528.54
SUB-TOTAL	\$2,915.02
TAX	\$0.00
TOTAL DUE	\$2,915.02
PAYMENT	\$2,915.02
BALANCE DUE	\$0.00

Thank You for Calling the Plumber Whose Name is His Number!

CUSTOMER AUTHORIZATION

I have the authority to and hereby authorize Tom Drexler Plumbing Air & Electric technicians to perform the above described work for a total of \$2,915.02 and agree to submit payment in full upon satisfactory completion of described work.

Sign here

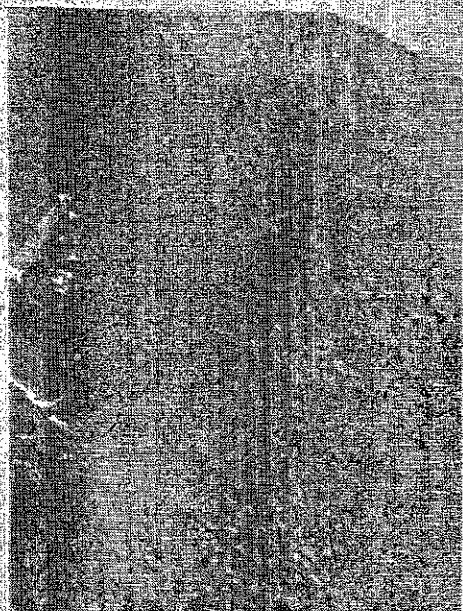
Date 6/15/2025

CUSTOMER ACKNOWLEDGEMENT

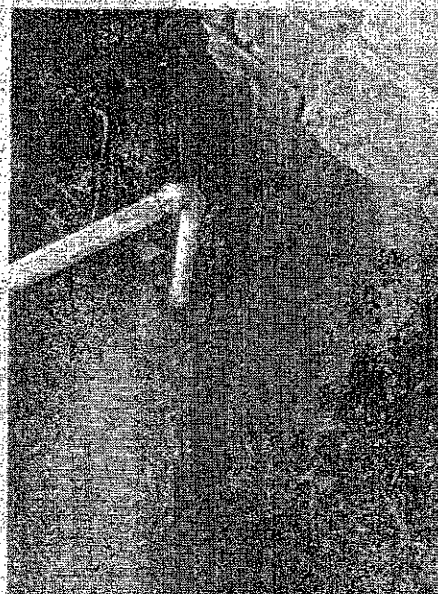
I acknowledge satisfactory completion of the above described work and that the premises have been left in satisfactory condition. I agree that the balance due of \$2,915.02 was the upfront price I was given. In the event that collection efforts are initiated against me, I shall pay for all associated fees at the posted rates as well as the cost of collection fees and reasonable attorney fees.

Sign here

Date 6/15/2025



Water leak where water line connected to house



Water leak repaired



Front of house where leak occurred after repair

NEW ALBANY MUNICIPAL UTILITIES

XZLEDGE7

Page: 1

History Printout

Date: 07/18/2025 Time: 14:27:32

History for account number 50022001 CHRIS NEIKIRK

Billing Addr: 1226 SERENITY SPRING DR

Service Addr: 1226 SERENITY SPRINGS DR

NEW ALBANY, IN 47150-

Date	08/12/2024	Waste Paid	\$-38.40	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	7578833								
Desc	CC 08/12/2024					Total	\$-58.20	Balance	\$0.00
Date	08/20/2024	Waste Charge	\$30.72	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7595785								
	N/1 Pres = 289	N/1 Prev = 284			Cons	4	Total	\$50.52	Balance \$50.52
Date	09/10/2024	Waste Paid	\$-30.72	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	7615810								
Desc	CC 09/10/2024					Total	\$-50.52	Balance	\$0.00
Date	09/20/2024	Waste Charge	\$46.08	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7634975								
	N/1 Pres = 294	N/1 Prev = 289			Cons	6	Total	\$65.88	Balance \$65.88
Date	10/10/2024	Waste Paid	\$-46.08	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	7656596								
Desc	CC 10/10/2024					Total	\$-65.88	Balance	\$0.00
Date	10/21/2024	Waste Charge	\$30.72	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7674297								
	N/1 Pres = 299	N/1 Prev = 294			Cons	4	Total	\$50.52	Balance \$50.52
Date	11/12/2024	Waste Paid	\$-30.72	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	7693427								
Desc	CC 11/12/2024					Total	\$-50.52	Balance	\$0.00
Date	11/20/2024	Waste Charge	\$38.40	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7711028								
	N/1 Pres = 304	N/1 Prev = 299			Cons	5	Total	\$58.20	Balance \$58.20
Date	12/10/2024	Waste Paid	\$-38.40	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	7731650								
Desc	CC 12/10/2024					Total	\$-58.20	Balance	\$0.00
Date	12/20/2024	Waste Charge	\$30.72	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7749592								
	N/1 Pres = 308	N/1 Prev = 304			Cons	4	Total	\$50.52	Balance \$50.52
Date	01/10/2025	Waste Paid	\$-30.72	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	7768574								
Desc	CC 01/10/2025					Total	\$-50.52	Balance	\$0.00
Date	01/22/2025	Waste Charge	\$38.40	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7790580								
	N/1 Pres = 313	N/1 Prev = 308			Cons	5	Total	\$58.20	Balance \$58.20
Date	02/10/2025	Waste Paid	\$-38.40	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	7808658								
Desc	CC 02/10/2025					Total	\$-58.20	Balance	\$0.00
Date	02/20/2025	Waste Charge	\$46.08	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7828473								
	N/1 Pres = 318	N/1 Prev = 313			Cons	6	Total	\$65.88	Balance \$65.88
Date	03/10/2025	Waste Paid	\$-46.08	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	7845292								
Desc	CC 03/10/2025					Total	\$-65.88	Balance	\$0.00
Date	03/20/2025	Waste Charge	\$30.72	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7859315								
	N/1 Pres = 323	N/1 Prev = 318			Cons	4	Total	\$50.52	Balance \$50.52
Date	04/10/2025	Waste Paid	\$-30.72	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	7897625								
Desc	CC 04/10/2025					Total	\$-50.52	Balance	\$0.00

NEW ALBANY MUNICIPAL UTILITIES

XZLEDGE7 Page: 2

History Printout

Date: 07/18/2025 Time: 14:27:32

History for account number 50022001 CHRIS NEIKIRK

Billing Addr: 1226 SERENITY SPRING DR

Service Addr: 1226 SERENITY SPRINGS DR

NEW ALBANY, IN 47150-

Date	04/22/2025	Waste Charge	\$145.92	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7899215								
	N/I Pres = 342	N/I Prev = 323							
					Cons	19	Total	\$165.72	Balance \$165.72
Date	05/12/2025	Waste Paid	\$-145.92	Sanit Paid	\$-15.63	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	7924926								
							Total	\$-165.72	Balance \$0.00
Desc	CC 05/12/2025								
Date	05/20/2025	Waste Charge	\$529.92	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7943244								
	N/I Pres = 411	N/I Prev = 342					Total	\$549.72	Balance \$549.72
Date	05/20/2025	Waste Paid	\$-48.20	Sanit Paid	\$-1.42	Stormwater Paid	\$-0.38		
Type	Payment								
Audit #	7951212								
							Total	\$-50.00	Balance \$499.72
Desc	CC 05/20/2025								
Date	06/09/2025	Waste Paid	\$-72.30	Sanit Paid	\$-2.13	Stormwater Paid	\$-0.57		
Type	Payment								
Audit #	7953357								
							Total	\$-75.00	Balance \$424.72
Desc	CC 06/09/2025								
Date	06/16/2025	Waste Penalty	\$40.94	Sanit Penalty	\$1.21	Stormwater Penalty	\$0.32		
Type	Penalty								
Audit #	7967015								
							Total	\$42.47	Balance \$467.19
Date	06/23/2025	Waste Charge	\$1090.66	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7973795								
	N/I Pres = 553	N/I Prev = 411					Total	\$1110.36	Balance \$1577.55
Date	07/15/2025	Waste Penalty	\$109.06	Sanit Penalty	\$1.55	Stormwater Penalty	\$0.42		
Type	Penalty								
Audit #	8008030								
							Total	\$111.04	Balance \$1688.59

July Bill is a 4 \$ 30.72

Premise Usage Transaction Report
INNEWALBANY - New Albany Municipal Utilities
Transactions Dated: 7/18/2024 to 7/18/2025

Premise: 5000106028

Municipality: New Albany Municipal Utilities

Service: 1226 Serenity Springs Dr, New Albany, IN, 47150-4579

Status: Service Tapped - Ready for met

Premise Supplement:

Meter Read Route: SIO16152

Previous: 06/19/2025

Current: 07/21/2025

Next: 08/20/2025

Last Bill: 06/19/2025

Business Partner Name: CHRIS NEIKIRK	Contract Account #: 220024039006	Service Status: Active
Business Partner #: 1202421214	Account Connect Date: 05/16/2018	Cut In Landlord: N
Mailing: 1226 Serenity Springs Dr, New Albany, IN 47150-4579	Account Discontinued Date: 12/31/9999	Owner:
Business Partner Primary Phone #: (812) 568-8045	Account Class: Residential	Zero Usage Indicator:
Business Partner Email: neikirkcd@gmail.com		

Billing Transactions

Meter #	Transaction Type	Transaction Date	Transaction #	Billed Usage	Current Read	Bill Period	Previous Read	UOM	Reason Description	Days Billed
63748638	Reg Bill Actual Read	06/20/2025	621260696829	30.00	4166.00	05/21/2025 - 06/18/2025	4136.00	CGL		29
	Manual Bill	06/20/2025	500000788760	515.01-69	529.92	04/18/2025 - 05/20/2025		CGL		33
	Manual Bill	06/20/2025	500000788759	239.50-32	245.76	03/21/2025 - 04/17/2025		CGL	775.68	28
63748638	Reg Bill Actual Read	05/27/2025	623760574269	1065.00	4136.00	04/18/2025 - 05/20/2025	3071.00	CGL		33
63748638	Reg Bill Actual Read	04/25/2025	653761228222	514.00	3071.00	03/21/2025 - 04/17/2025	2557.00	CGL		28
63748638	Reg Bill Actual Read	03/24/2025	656261078721	144.00	2557.00	02/22/2025 - 03/20/2025	2413.00	CGL		27
63748638	Reg Bill Actual Read	02/24/2025	602511315149	32.00	2413.00	01/22/2025 - 02/21/2025	2381.00	CGL		31
63748638	Reg Bill Actual Read	01/23/2025	671259955840	43.00	2381.00	12/19/2024 - 01/21/2025	2338.00	CGL		34
63748638	Reg Bill Actual Read	12/20/2024	618760245713	35.00	2338.00	11/20/2024 - 12/18/2024	2303.00	CGL		29
63748638	Reg Bill Actual Read	11/21/2024	650010864030	31.00	2303.00	10/19/2024 - 11/19/2024	2272.00	CGL		32
63748638		10/21/2024	612510519308	39.00	2272.00		2233.00	CGL		30

	Reg Bill Actual Read					09/19/2024 - 10/18/2024			
63748638	Reg Bill Actual Read	09/23/2024	670009645517	31.00	2233.00	08/20/2024 - 09/18/2024	2202.00	CGL	30
63748638	Reg Bill Actual Read	08/20/2024	680008862728	43.00	2202.00	07/19/2024 - 08/19/2024	2159.00	CGL	32
63748638	Reg Bill Actual Read	07/22/2024	661260294095	33.00	2159.00	06/20/2024 - 07/18/2024	2126.00	CGL	29

Meter Readings

Meter #	Current Read Date	Current Reading	Previous Read Date	Cancel Reading	Previous Reading	Current Reading Type	Metered Usage	UQM	Register
63748638	06/18/2025	4166.00	05/20/2025		4136.00	Actual	30.00	CGL	July Billing
63748638	05/20/2025	4136.00	04/17/2025		3071.00	Actual	1065.00	CGL	
63748638	04/17/2025	3071.00	03/20/2025		2557.00	Actual	514.00	CGL	
63748638	03/20/2025	2557.00	02/21/2025		2413.00	Actual	144.00	CGL	
63748638	02/21/2025	2413.00	01/21/2025		2381.00	Actual	32.00	CGL	
63748638	01/21/2025	2381.00	12/18/2024		2338.00	Actual	43.00	CGL	
63748638	12/18/2024	2338.00	11/19/2024		2303.00	Actual	35.00	CGL	
63748638	11/19/2024	2303.00	10/18/2024		2272.00	Actual	31.00	CGL	
63748638	10/18/2024	2272.00	09/18/2024		2233.00	Actual	39.00	CGL	
63748638	09/18/2024	2233.00	08/19/2024		2202.00	Actual	31.00	CGL	
63748638	08/19/2024	2202.00	07/18/2024		2159.00	Actual	43.00	CGL	
63748638	07/18/2024	2159.00	06/19/2024		2126.00	Actual	33.00	CGL	

NEW ALBANY SEWER BOARD

Residential Sewer Bill Adjustment Request From

Request Date:

Name: Daniel Reitz
 Address: 1110 Chartres St
 City, ST Zip:
 Account No: 50198401

Please explain the type of leak

We had leaks in the main line & serveral in inside the house.

Please explain where the water went

Water leaked into the yard & flooded the cellar.

The water service was disconnected from the leaking galvanized piping and replaced. The The water service was redirected to enter the building in the cellar near the entrance door North wall.

Plumber & Cost

Base Period Total:

Base Period Avg:

TOTAL: 1,512.96

Bill to be Adjusted:

Date of Bill	Usage	Bill
3/20/2025	24	184.32
4/22/2025	74	568.32
5/20/2025	71	545.28
6/23/2025	28	215.04

Date of Bill	Usage	Bill
7/21/2025	7	53.76
		53.76

$53.76 * 4 = 215.04$

$1512.96 - 215.04 = 1297.92$

Establish Base Period Total and Average:

Penalties

5/16/2025	52.4	6.76	0.39
6/16/2025	54.53	7.34	0.42
7/15/2002	21.5	7.34	0.42
	128.43	21.44	1.23

Compute Adjustment:

Usage Adjustment

Bill Adjustment
 1297.92

GRAND TOTAL
 1,449.02

9100164866

CUSTOMER SERVICE

303 SCRIBNER DR
STE 101
NEW ALBANY IN 47150Phone: 812.948.5399
Fax: 812.948.5344

www.cityofnewalbany.com



New Albany Municipal Utilities

LEAK ADJUSTMENT REQUEST

DATE April 28, 2025ACCOUNT NAME Daniel Reitz ACCOUNT NUMBER 50198401SERVICE ADDRESS 1110 Chartres St.
New Albany CONTACT NUMBER 562 895 5871

WHERE ON YOUR PROPERTY DID THE LEAK OCCUR? (EXAMPLE: AT THE METER, MAIN LINE, KITCHEN, ETC.)

We had leaks in the main line & several inside the house.

WHERE DID THE WATER GO? (EXAMPLE: YARD, BASEMENT FLOOR, ETC.)

water leaked into the yard & flooded the cellar.DO YOU HAVE A FLOOR DRAIN OR SUMP PUMP ☒ YES ☐ NO (CIRCLE ONE)

TO WHERE DOES THE FLOOR DRAIN OR SUMP PUMP DRAIN?

WHEN DID THE LEAK OCCUR? (APPROXIMATE DATES) It appears to be ongoing since at least JanuaryWHO REPAIRED THE LEAK? Lee Le' Plumber (812) 972-2950

ADDITIONAL COMMENTS OR DETAILS

The total dollar amount for ONLY the work outside has been \$6,230



James Davidson
1110 Chartres St
New Albany, IN 47150

(812) 225-0753
james@bigredmanagement1.com

JOB	#834
SERVICE DATE	Apr 23, 2025
INVOICE DATE	Apr 23, 2025
PAYMENT TERMS	Upon receipt
DUE DATE	Apr 23, 2025
AMOUNT DUE	\$6,230.00

CONTACT US

14045 Huff St NE
Palmyra, IN 47164

(812) 972-2950
Leele_plumber@yahoo.com

INVOICE

Water Service Replacement	1.0	\$5,000.00	\$5,000.00
The water service was disconnected from the leaking galvanized piping and replaced. The water service was redirected to enter the building in the cellar near the entrance door North wall. The service was tested and is back in service.			
Clean Out / Sewer Pipe Replacement	1.0	\$2,140.00	\$2,140.00
The sewer pipe exiting the building was removed and replaced with DWV plastic piping. A clean out was installed on the exterior of the building for drain cleaning.			
Subtotal			\$7,140.00
Credit from Invoice#826 Water Leak Repair			-\$910.00
Job Total			\$6,230.00
Amount Due			\$6,230.00

See our Terms & Conditions

NEW ALBANY MUNICIPAL UTILITIES

XZLEDGE7

Page: 1

History Printout

Date: 07/18/2025 Time: 14:23:35

History for account number 50198401 DANIEL REITZ

Billing Addr: 2912 CORTE JARDIN

Service Addr: 1110 CHARTRES ST

CARLSBAD, CA 92009-

Date	03/20/2025	Waste Charge	\$184.32	Sanit Charge	\$73.35	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7860873								
	N/1 Pres = 276	N/1 Prev = 252							
				Cons	24				
						Total	\$261.84	Balance	\$261.84
Date	04/10/2025	Waste Paid	\$-184.32	Sanit Paid	\$-73.35	Stormwater Paid	\$-4.17		
Type	Payment								
Audit #	7888139								
						Total	\$-261.84	Balance	\$0.00
Desc	CC 04/10/2025								
Date	04/22/2025	Waste Charge	\$568.32	Sanit Charge	\$73.35	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7900890								
	N/1 Pres = 400	N/1 Prev = 326							
				Cons	74				
						Total	\$645.84	Balance	\$645.84
Date	05/12/2025	Waste Paid	\$-44.37	Sanit Paid	\$-5.73	Stormwater Paid	\$-0.32		
Type	Payment								
Audit #	7925423								
						Total	\$-50.42	Balance	\$595.42
Desc	CC 05/12/2025								
Date	05/16/2025	Waste Penalty	\$52.40	Sanit Penalty	\$6.76	Stormwater Penalty	\$0.39		
Type	Penalty								
Audit #	7930721								
						Total	\$59.55	Balance	\$654.97
Date	05/20/2025	Waste Charge	\$545.28	Sanit Charge	\$73.35	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7944617								
	N/1 Pres = 471	N/1 Prev = 400							
				Cons	71				
						Total	\$622.80	Balance	\$1277.77
Date	06/04/2025	Waste Paid	\$-67.78	Sanit Paid	\$-11.56	Stormwater Paid	\$-0.66		
Type	Payment								
Audit #	7957241								
						Total	\$-100.00	Balance	\$1177.77
Desc	CC 06/04/2025								
Date	06/16/2025	Waste Penalty	\$54.53	Sanit Penalty	\$7.34	Stormwater Penalty	\$0.42		
Type	Penalty								
Audit #	7967365								
						Total	\$62.29	Balance	\$1240.06
Date	06/23/2025	Waste Charge	\$215.04	Sanit Charge	\$73.35	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7975451								
	N/1 Pres = 499	N/1 Prev = 471							
				Cons	28				
						Total	\$292.56	Balance	\$1532.62
Date	07/15/2025	Waste Penalty	\$21.50	Sanit Penalty	\$7.34	Stormwater Penalty	\$0.42		
Type	Penalty								
Audit #	8008396								
						Total	\$29.26	Balance	\$1561.88

July Bill 7 53.76

Premise Usage Transaction Report

INNEWALBNY - New Albany Municipal Utilities

Transactions Dated: 7/18/2024 to 7/18/2025

Premise: 9100164866
Municipality: New Albany Municipal Utilities
Service: 1110 Chartres St, New Albany, IN,
 47150-3110

Status: Tapped Service Active Contract
Premise Supplement:

Meter Read Route: SIO11104
Previous: 07/14/2025
Current: 08/13/2025
Next: 09/12/2025
Last Bill: 07/14/2025

Business Partner Name: DANIEL REITZ	Contract Account #: 210055719293	Service Status: Active
Business Partner #: 1105541964	Account Connect Date: 02/04/2025	Cut In Landlord: N
Mailing: 2912 Corte Jardin, Carlsbad, CA, 92009	Account Discontinued Date: 12/31/9999	Owner:
Business Partner Primary Phone #:	Account Class: Commercial	Zero Usage Indicator:
Business Partner Email: kum0.reitz@gmail.com		

Billing Transactions

Meter #	Transaction Type	Transaction Date	Transaction #	Billed Usage	Current Read	Bill Period	Previous Read	UOM	Reason Description	Days Billed
64436014	Reg Bill Actual Read	07/15/2025	633760011658	2.00	3780.00	06/12/2025 - 07/14/2025	3778.00	CGL		33
64436014	Reg Bill Actual Read	06/13/2025	671260337286	49.00	3778.00	05/14/2025 - 06/11/2025	3729.00	CGL		29
64436014	Reg Bill Actual Read	05/14/2025	628760022399	206.00	3729.00	04/11/2025 - 05/13/2025	3523.00	CGL		33
64436014	Reg Bill Actual Read	04/14/2025	628759941356	530.00	3523.00	03/13/2025 - 04/10/2025	2993.00	CGL		29
64436014	Reg Bill Actual Read	03/17/2025	680009382104	554.00	2993.00	02/13/2025 - 03/12/2025	2439.00	CGL		28
64436014	Move In Bill	02/14/2025	641258731549	183.00	2439.00	02/04/2025 - 02/12/2025	2256.00	CGL		9

Meter Readings

Meter #	Current Read Date	Current Reading	Previous Read Date	Cancel Reading	Previous Reading	Current Reading Type	Metered Usage	UOM	Register
64436014	07/14/2025	3780.00	06/11/2025		3778.00	Actual	2.00	CGL	
64436014	06/11/2025	3778.00	05/13/2025		3729.00	Actual	49.00	CGL	
64436014	05/13/2025	3729.00	04/10/2025		3523.00	Actual	206.00	CGL	
64436014	04/10/2025	3523.00	03/12/2025		2993.00	Actual	530.00	CGL	
64436014	03/12/2025	2993.00	02/12/2025		2439.00	Actual	554.00	CGL	

64436014	02/12/2025	2439.00	02/04/2025	2256.00	Actual	183.00	CGL
----------	------------	---------	------------	---------	--------	--------	-----

Business Partner Name: IMPACT INVESTMENTS LLC	Contract Account #: 210053573842	Service Status: Inactive
Business Partner #: 1105354591	Account Connect Date: 07/03/2024	Cut In Landlord IN
Mailing: 8613 Giltner Rd. Nabb, IN, 47147	Account Discontinued Date: 02/03/2025	Owner:
Business Partner Primary Phone #:	Account Class: Commercial	Zero Usage Indicator:
Business Partner Email:		

Billing Transactions

Meter #	Transaction Type	Transaction Date	Transaction #	Billed Usage	Current Read	Bill Period	Previous Read	UOM	Reason Description	Days Billed
64436014	Closing Bill	02/05/2025	728750241423	370.00	2256.00	01/17/2025 - 02/03/2025	1886.00	CGL		18
64436014	Reg Bill Actual Read	01/22/2025	623760232754	928.00	1886.00	12/12/2024 - 01/16/2025	958.00	CGL		36
64436014	Reg Bill Actual Read	12/13/2024	610010956218	98.00	958.00	11/14/2024 - 12/11/2024	860.00	CGL		28
64436014	Reg Bill Actual Read	11/14/2024	683758936438	83.00	860.00	10/13/2024 - 11/13/2024	777.00	CGL		32
64436014	Reg Bill Actual Read	10/15/2024	627509511135	81.00	777.00	09/13/2024 - 10/12/2024	696.00	CGL		30
64436014	Reg Bill Actual Read	09/18/2024	617510268960	109.00	696.00	08/14/2024 - 09/12/2024	587.00	CGL		30
64436014	Reg Bill Actual Read	08/14/2024	605010716575	116.00	587.00	07/13/2024 - 08/13/2024	471.00	CGL		32

Meter Readings

Meter #	Current Read Date	Current Reading	Previous Read Date	Cancel Reading	Previous Reading	Current Reading Type	Metered Usage	UOM	Register
64436014	02/03/2025	2256.00	01/16/2025		1886.00	Actual	370.00	CGL	
64436014	01/16/2025	1886.00	12/11/2024		958.00	Actual	928.00	CGL	
64436014	12/11/2024	958.00	11/13/2024		860.00	Actual	98.00	CGL	
64436014	11/13/2024	860.00	10/12/2024		777.00	Actual	83.00	CGL	
64436014	10/12/2024	777.00	09/12/2024		696.00	Actual	81.00	CGL	
64436014	09/12/2024	696.00	08/13/2024		587.00	Actual	109.00	CGL	
64436014	08/13/2024	587.00	07/12/2024		471.00	Actual	116.00	CGL	

NEW ALBANY SEWER BOARD

Residential Sewer Bill Adjustment Request From

Request Date:

Name: Charlotte Busam
Address: 1806 E Oak St
City, ST Zip:
Account No: 50387417

Please explain the type of leak

In the cellar under the house.

Please explain where the water went

Leaked in the cellar and filled it up.

Plumber & Cost

Base Period Total:

Base Period Avg:

1,743.36

67.84

Penalties

3/14/2025	32.26	1.56	0.42
4/16/2025	39.94	1.56	0.42
5/16/2025	46.85	1.56	0.42
6/16/2025	55.3	1.56	0.42
7/15/2025	14.59	1.56	0.42
	188.94	7.8	2.1

Bill to be Adjusted:

Date of Bill	Usage	Bill
2/20/2025	42	322.56
3/20/2025	52	399.36
4/22/2025	61	468.48
5/20/2025	72	552.96

Date of Bill Usage Bill

9/20/2024	4	30.72
10/21/2024	5	38.4
11/20/2024	4	30.72
12/20/2024	4	30.72
1/22/2025	17	130.56
6/23/2025	19	145.92
		407.04

67.84-4=271.36

1743.36-453.12=1290.24

1290.24-271.36=1018.88

Establish Base Period Total and Average:

Compute Adjustment:

Usage Adjustment

Bill Adjustment

1018.88

GRAND TOTAL

1,217.83



LEAK ADJUSTMENT REQUEST

DATE 1/1/20

ACCOUNT NAME CITY OF NEW ALBANY

ACCOUNT NUMBER 50387417

SERVICE ADDRESS 1800 S. ALBANY

CONTACT NUMBER 602-116-3300

WHERE ON YOUR PROPERTY DID THE LEAK OCCUR? (EXAMPLE: AT THE METER, MAIN LINE, KITCHEN ETC.) TO THE GROUND, UNDER THE FLOOR, IN THE BASEMENT, ETC.

WHERE DID THE WATER COME FROM? (EXAMPLE: YARD, BASEMENT FLOOR, ETC.)

DO YOU HAVE A FLOOR DRAIN OR SUMP PUMP? YES () NO () (CIRCLE ONE)

TO WHERE DOES THE FLOOR DRAIN OR SUMP PUMP DRAIN? TO THE SEWER, TO THE STREET, TO A CATCH BASIN, ETC.

WHEN DID THE LEAK OCCUR? (APPROXIMATE DATES) 1/1/20

WHO REPAIRED THE LEAK? CITY OF NEW ALBANY

ADDITIONAL COMMENTS OR DETAILS

OWNER: The City of New Albany

Date: 07/18/2025 Time: 14:24:16

History for account number 50387417 CHARLOTTE BUSAM

Billing Addr: 1806 E OAK ST

Service Addr: 1806 E OAK ST

NEW ALBANY, IN 47150-

Date	Type	Amount	Description	Amount	Description	Amount	Description	Amount	Description
03/21/2025	Payment		Waste Paid	\$-98.73	Sanit Paid		\$-4.95	Stormwater Paid	\$-1.32
Audit #	7876984								
Desc	CC 03/21/2025								
Date	04/05/2025		Waste Paid	\$-94.03	Sanit Paid		\$-4.72	Stormwater Paid	\$-1.25
Type	Payment								
Audit #	7882383								
Desc	CC 04/05/2025								
Date	04/16/2025		Waste Penalty	\$39.94	Sanit Penalty		\$1.56	Stormwater Penalty	\$0.42
Type	Penalty								
Audit #	7894329								
Desc	CC 04/16/2025								
Date	04/22/2025		Waste Charge	\$468.48	Sanit Charge		\$15.63	Stormwater Charge	\$4.17
Type	Billing								
Audit #	7901341								
Desc	CC 04/22/2025								
Date	05/13/2025		Waste Paid	\$-94.85	Sanit Paid		\$-4.07	Stormwater Paid	\$-1.08
Type	Payment								
Audit #	7929020								
Desc	CC 05/13/2025								
Date	05/16/2025		Waste Penalty	\$46.85	Sanit Penalty		\$1.56	Stormwater Penalty	\$0.42
Type	Penalty								
Audit #	7930843								
Desc	CC 05/16/2025								
Date	05/20/2025		Waste Charge	\$552.96	Sanit Charge		\$15.63	Stormwater Charge	\$4.17
Type	Billing								
Audit #	7935242								
Desc	CC 05/20/2025								
Date	06/09/2025		Waste Paid	\$-43.67	Sanit Paid		\$-1.84	Stormwater Paid	\$-0.49
Type	Payment								
Audit #	7959395								
Desc	CC 06/09/2025								
Date	06/16/2025		Waste Penalty	\$55.30	Sanit Penalty		\$1.56	Stormwater Penalty	\$0.42
Type	Penalty								
Audit #	7967472								
Desc	CC 06/16/2025								
Date	06/23/2025		Waste Charge	\$145.92	Sanit Charge		\$15.63	Stormwater Charge	\$4.17
Type	Billing								
Audit #	7975903								
Desc	CC 06/23/2025								
Date	07/10/2025		Waste Paid	\$-94.83	Sanit Paid		\$-4.08	Stormwater Paid	\$-1.09
Type	Payment								
Audit #	8002461								
Desc	CC 07/10/2025								
Date	07/15/2025		Waste Penalty	\$14.59	Sanit Penalty		\$1.56	Stormwater Penalty	\$0.42
Type	Penalty								
Audit #	8008516								
Desc	CC 07/15/2025								

July bill 16 122.88

NEW ALBANY MUNICIPAL UTILITIES

XZLEDGE7 Page: 1

History Printout

Date: 07/18/2025 Time: 14:24:16

History for account number 50387417 CHARLOTTE BUSAM

Billing Addr: 1806 E OAK ST

Service Addr: 1806 E OAK ST

NEW ALBANY, IN 47150-

Date	08/04/2024	Waste Paid	\$-76.75	Sanit Paid	\$-22.31	Stormwater Paid	\$-5.96		
Type	Payment								
Audit #	7573598								
Desc	CC 08/04/2024								
Date	08/15/2024	Waste Penalty	\$2.83	Sanit Penalty	\$0.78	Stormwater Penalty	\$0.21		
Type	Penalty								
Audit #	7684198								
						Total	\$-105.02	Balance	\$39.00
Date	08/20/2024	Waste Charge	\$30.72	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7589755								
				Cons	4	Total	\$50.52	Balance	\$93.14
Date	09/10/2024	Waste Paid	\$-61.86	Sanit Paid	\$-24.70	Stormwater Paid	\$-6.58		
Type	Payment								
Audit #	7616406								
						Total	\$-93.14	Balance	\$0.00
Desc	CC 09/10/2024								
Date	09/20/2024	Waste Charge	\$30.72	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7627903								
				Cons	4	Total	\$50.52	Balance	\$50.52
Date	10/16/2024	Waste Penalty	\$3.07	Sanit Penalty	\$1.56	Stormwater Penalty	\$0.42		
Type	Penalty								
Audit #	7662878								
						Total	\$5.05	Balance	\$55.57
Date	10/21/2024	Waste Charge	\$38.40	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7667206								
				Cons	5	Total	\$58.20	Balance	\$113.77
Date	10/21/2024	Waste Paid	\$-72.19	Sanit Paid	\$-32.82	Stormwater Paid	\$-8.76		
Type	Payment								
Audit #	7683411								
						Total	\$-113.77	Balance	\$0.00
Desc	CC 10/21/2024								
Date	11/20/2024	Waste Charge	\$30.72	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7703940								
				Cons	4	Total	\$50.52	Balance	\$50.52
Date	12/13/2024	Waste Penalty	\$3.07	Sanit Penalty	\$1.56	Stormwater Penalty	\$0.42		
Type	Penalty								
Audit #	7737659								
						Total	\$5.05	Balance	\$55.57
Date	12/20/2024	Waste Charge	\$30.72	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7742505								
				Cons	4	Total	\$50.52	Balance	\$106.09
Date	12/30/2024	Waste Paid	\$-64.51	Sanit Paid	\$-32.82	Stormwater Paid	\$-8.76		
Type	Payment								
Audit #	7760815								
						Total	\$-106.09	Balance	\$0.00
Desc	CC 12/30/2024								
Date	01/22/2025	Waste Charge	\$130.56	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7782525								
				Cons	17	Total	\$150.36	Balance	\$150.36
Date	02/10/2025	Waste Paid	\$-65.12	Sanit Paid	\$-7.80	Stormwater Paid	\$-2.08		
Type	Payment								
Audit #	7809290								
						Total	\$-75.00	Balance	\$75.36
Desc	CC 02/10/2025								
Date	02/14/2025	Waste Penalty	\$6.54	Sanit Penalty	\$0.78	Stormwater Penalty	\$0.21		
Type	Penalty								
Audit #	7815295								
						Total	\$7.53	Balance	\$82.89
Date	02/20/2025	Waste Charge	\$322.56	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7820313								
				Cons	42	Total	\$342.36	Balance	\$425.25
Date	03/14/2025	Waste Penalty	\$32.26	Sanit Penalty	\$1.56	Stormwater Penalty	\$0.42		
Type	Penalty								
Audit #	7854110								
						Total	\$34.24	Balance	\$459.49
Date	03/20/2025	Waste Charge	\$399.36	Sanit Charge	\$15.63	Stormwater Charge	\$4.17		
Type	Billing								
Audit #	7861428								
				Cons	52	Total	\$419.16	Balance	\$878.65

Premise Usage Transaction Report
INNEWALBNY - New Albany Municipal Utilities
Transactions Dated: 7/18/2024 to 7/18/2025

Premise: 9100164038	Status: Tapped Service Active Contract	Meter Read Route: SIO11101
Municipality: New Albany Municipal Utilities	Premise Supplement:	Previous: 07/14/2025
Service: 1806 E Oak St, New Albany, IN, 47150-1712		Current: 08/13/2025
		Next: 09/12/2025
		Last Bill: 07/14/2025

Business Partner Name: CHARLOTTE BUSAM	Contract Account #: 220028332974	Service Status: Active
Business Partner #: 1201820849	Account Connect Date: 04/05/2019	Can In landlord: N
Mailing: 1806 E Oak St, New Albany, IN, 47150-1712	Account Discontinued Date: 12/31/9999	Owner:
Business Partner Primary Phone #: (502) 716-3226	Account Class: Residential	Zero Usage Indicator:
Business Partner Email: charlottebusam88@gmail.com		

Billing Transactions

Meter #	Transaction Type	Transaction Date	Transaction #	Billed Usage	Current Read	Bill Period	Previous Read	UOM	Reason Description	Days Billed
90135955N	Reg Bill Actual Read	07/15/2025	615011184220	142.12	1172.00	06/12/2025 - 07/14/2025	1153.00	CGL		33
90135955N	Reg Bill Actual Read	06/13/2025	656261311634	119.68	1153.00	05/14/2025 - 06/11/2025	1137.00	CGL		29
	Manual Bill	06/13/2025	500000785951	241.44	32 245.76	03/13/2025 - 04/10/2025	453.12	CGL		29
	Manual Bill	06/13/2025	500000785950	201.12	27 207.36	02/13/2025 - 03/12/2025		CGL		28
90135955N	Reg Bill Actual Read	05/14/2025	663760457340	142.12	1137.00	04/11/2025 - 05/13/2025	1118.00	CGL		33
90135955N	Reg Bill Actual Read	04/14/2025	661261030342	538.56	1118.00	03/13/2025 - 04/10/2025	1046.00	CGL		29
90135955N	Reg Bill Actual Read	03/18/2025	658760998392	456.28	1046.00	02/13/2025 - 03/12/2025	985.00	CGL		28
90135955N	Reg Bill Actual Read	02/17/2025	623760297958	388.96	985.00	01/14/2025 - 02/12/2025	933.00	CGL		30
90135955N	Reg Bill Actual Read	01/16/2025	631259632650	314.16	933.00	12/12/2024 - 01/13/2025	891.00	CGL		33
90135955N	Reg Bill Actual Read	12/13/2024	620010188299	127.16	891.00	11/14/2024 - 12/11/2024	874.00	CGL		28
90135955N	Reg Bill Actual Read	11/14/2024	622510057184	29.92	874.00	10/13/2024 - 11/13/2024	870.00	CGL		32
90135955N		10/15/2024	643758230257	29.92	870.00		866.00	CGL		30

	Reg Bill Actual Read					09/13/2024 - 10/12/2024			
90135955N	Reg Bill Actual Read	09/16/2024	681258876655	37.40	866.00	08/14/2024 - 09/12/2024	861.00	CGL	30
90135955N	Reg Bill Actual Read	08/14/2024	630009290341	29.92	861.00	07/13/2024 - 08/13/2024	857.00	CGL	32

Meter Readings

Meter #	Current Read Date	Current Reading	Previous Read Date	Cancel Reading	Previous Reading	Current Reading Type	Metered Usage	UOM	Register
90135955N	07/14/2025	1172.00	06/11/2025		1153.00	Actual	19.00	CCF	
90135955N	06/11/2025	1153.00	05/13/2025		1137.00	Actual	16.00	CCF	
90135955N	05/13/2025	1137.00	04/10/2025		1118.00	Actual	19.00	CCF	
90135955N	04/10/2025	1118.00	03/12/2025		1046.00	Actual	72.00	CCF	
90135955N	03/12/2025	1046.00	02/12/2025		985.00	Actual	61.00	CCF	
90135955N	02/12/2025	985.00	01/13/2025		933.00	Actual	52.00	CCF	
90135955N	01/13/2025	933.00	12/11/2024		891.00	Actual	42.00	CCF	
90135955N	12/11/2024	891.00	11/13/2024		874.00	Actual	17.00	CCF	
90135955N	11/13/2024	874.00	10/12/2024		870.00	Actual	4.00	CCF	
90135955N	10/12/2024	870.00	09/12/2024		866.00	Actual	4.00	CCF	
90135955N	09/12/2024	866.00	08/13/2024		861.00	Actual	5.00	CCF	
90135955N	08/13/2024	861.00	07/12/2024		857.00	Actual	4.00	CCF	